



Issuance of Clear Criminal Record Certificate

MOI Services Website

User Journey

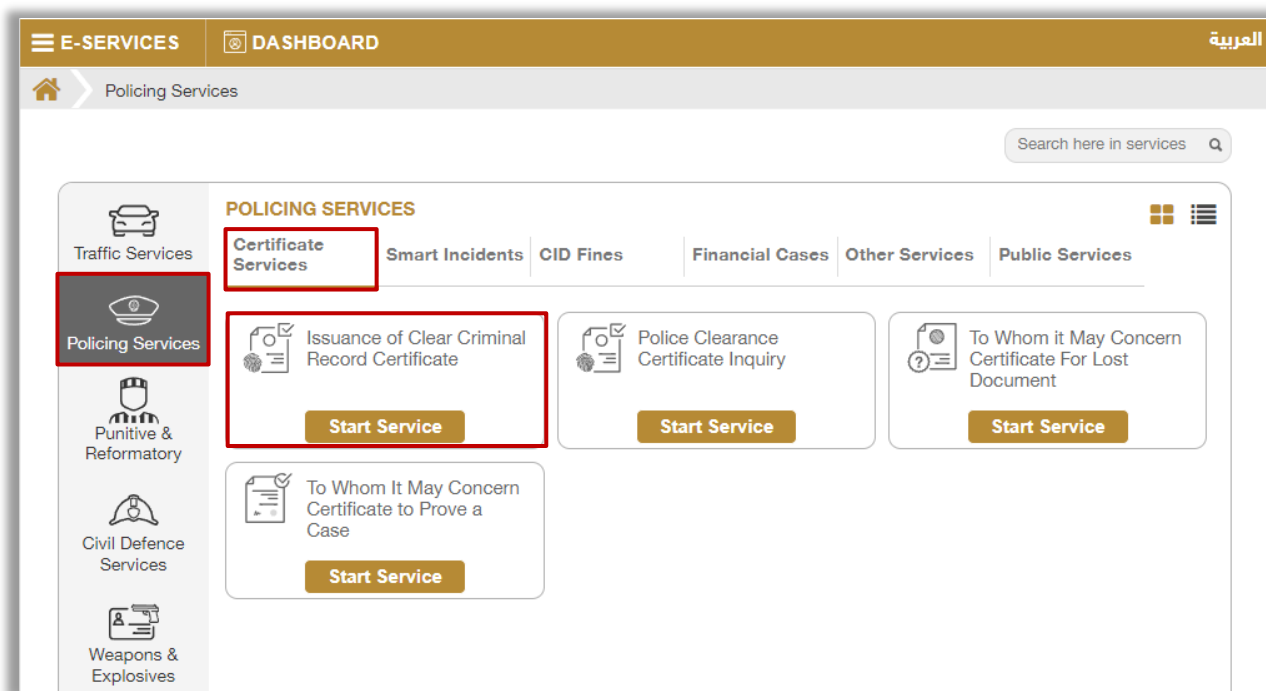
Version Number: 4.0





1. Access to the Service:

To apply for clear criminal record certificate, navigate to **Issuance of clear criminal record certificate** service from the **certificate services** tab that fall under the **policing services** category then click on **start service** button.





2. Service Steps:

1. Enter main application data, which varies according to the purpose of using the certificate:

1.1. If you select **use inside the country**, you should enter the Issuance Emirate, reason, language of the certificate and others, then click on **next** button.

[Application Inquiry](#)

Application InfoService FeesOnline Payment

Step: Application Info

Mobile Number *	<input type="text" value="0565914014"/>
	<small>ex. 05xxxxxxxx, +9715xxxxxxxx, 00xxxxxxxx</small>
Email Address *	<input type="text" value="ghadah@q-pros.com"/>
	<small>ex. email@email.com</small>
Purpose of Use *	<input type="text" value="Use inside the country"/>
Issuance Emirate *	<input type="text" value="Abu Dhabi"/>
Reason *	<input type="text" value="Driving Trainer Permit"/>
Language *	<input type="text" value="Arabic"/>
Organization *	<input type="text" value="organization"/>
	<small>Enter text (Arabic only).</small>
Delivery Method *	<input type="text" value="Email"/>



1.2. If you select **use outside the country**, enter the issuance Emirate, requesting country and delivery method, then click on **next** button.

Application Info Service Fees Online Payment

Step: Application Info

Mobile Number * 0502683020
ex. 05xxxxxxxx, +9715xxxxxxxx, 00xxxxxxxx

Email Address * ghada@mailinator.com
ex. email@email.com

Purpose of Use * **Use outside the country** ▼

Issuance Emirate * Abu Dhabi ▼

Reason * For Work x ▼

Requesting Country * JORDAN x ▼

Delivery Method * Email ▼

Save Draft **Next**



2. Check fees details, accept the terms and conditions then click on **next** button to proceed.

Application Info Service Fees Online Payment

Step: Service Fees

Search...

No.	Description	Amount (AED)
1	Fees of issuing criminal investigation record	50
Total Amount		50 AED

Showing 1 to 1 of 1 entries

- Note: An additional fee will be added by the bank.
- To continue please accept terms and conditions, then press on the "Next" button.

I accept the **Terms and Conditions**

e-dirham MasterCard VISA

Next

3. Click **YES** to be redirected to the payment gateway

Confirmation X

You are going to be redirected to the payment gateway.
Would you like to continue ?

NO YES



4. You can evaluate your experience in obtaining the service through the **customer pulse survey** screens shown below.

Customer Pulse Survey

Overall, how satisfied are you about the Website? *

Extremely Dissatisfied Extremly Satisfied

Next

5. After rating our service your application status and ID shows up as follows.

Application Info Service Fees Online Payment

Step: Online Payment

Payment Result

Payment has been done successfully

Application Number 28605

Payment Details	
Confirmation ID	817940346132147901
Transaction Date & Time	14/11/2022 02:56:54 PM
Card Charges	0.36 AED
Fees of issuing criminal investigation record	50 AED
Total Amount	50.36 AED

You will be notified by either SMS or Email, for further assistance contact 8005000 or through moi@moi.gov.ae



6.Examples of Issued Certificates after approving the request


6.1. Issued Certificate **Inside Country**

PERSONAL DATA		البيانات الشخصية	
Serial No رقم التسلسل	2014-075396 0111010000	الاسم الكامل	روبيات اسيا شودي مالك جوييد احمد
Issue Date التاريخ	23/12/2014	Nationality	BANGLADESH الجنسية : بنغلاش
		Date of Birth	19/08/1988 تاريخ الميلاد :
		Passport No.	AC8658588 رقم الجواز :
		ID Number	784198657398354 رقم الهوية :
DETAILS		التفاصيل	
Requesting Authority	كندا	جهة الطلب	كندا
Issuing Authority	Ministry of Interior	جهة الإصدار	وزارة الداخلية
Certificate Purpose	Financial Broker	الغرض من الشهادة	وسيط مالي
RESULT		النتيجة	
The aforementioned person has no criminal record/s until the date of issuance of this certificate		المذكور ليس لديه سوابق / سابقة جنائية حتى تاريخ صدور هذه الشهادة	
REMARK		ملاحظات	
This certificate is for use inside country and valid for (30) days from the date of issue.		هذه الشهادة للإستخدام داخل الدولة وهي صالحة لمدة (30) يوماً من تاريخ الإصدار.	
			
		مباشر: 8005000 أبو ظبي - الإمارات العربية المتحدة البريد الإلكتروني: moi@gov.ae Office: 8005000 Abu Dhabi United Arab Emirates Email: moi@moi.gov.ae	
Page 1 of 1		صفحة 1 من 1	



6.2. Issued Certificate Outside Country


UNITED ARAB EMIRATES
Ministry of Interior



دولة الإمارات العربية المتحدة
وزارة الداخلية

شهادة بحث الحالة الجنائية

Criminal Clearance
Certificate




PERSONAL DATA		البيانات الشخصية	
Full Name	: NAGIB SOBH ATTAALLA HAMZA	الاسم الكامل	: نجيب صبح عطا الله حمزه
Nationality	: EGYPT	الجنسية	: مصر
Date of Birth	: 01/07/1979	تاريخ الميلاد	: 01/07/1979
Passport No.	: 981548	رقم الجواز	: 981548
ID Number	: 784197917182574	رقم الهوية	: 784197917182574


DETAILS		التفاصيل	
Requesting Authority	: كندا	جهة الطلب	: كندا
Issuing Authority	: Ministry of Interior	جهة الإصدار	: وزارة الداخلية
Certificate Purpose	: For Work	الغرض من الشهادة	: للعمل

RESULT		النتيجة	
The aforementioned person has no criminal record/s until the date of issuance of this certificate		المذكور ليست لديه سوابق / سابقة جنائية حتى تاريخ صدور هذه الشهادة	

REMARK		ملاحظات	
This certificate is for use outside country and valid for (30) days from the date of issue.		هذه الشهادة للإستخدام خارج الدولة وهي صالحة لمدة (30) يوماً من تاريخ الإصدار.	



رقمياً
مصدقاً
الإمارات العربية المتحدة
وزارة الداخلية
Powered by UAE PASS



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Office: 8005000 Abu Dhabi United Arab Emirates Email: moi@moi.gov.ae

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- The criminal record certificate has been issued outside the country successfully, to attest the certificate apply for **MOI Certificate Attestation from MOFA**, navigate to **other services list** then click on **Start Service** button.

The screenshot displays the MOI E-Services portal interface. At the top, there is a navigation bar with tabs for 'E-SERVICES', 'DASHBOARD', 'INITIATIVE OF A DAY WITHOUT ACCIDENTS', and 'EMPLOYEE SERVICES', along with the language 'العربية'. Below the navigation bar, there is an 'Action Center' section with 66 pending notifications. The main content area is titled 'OTHER SERVICES' and includes a search bar. A sidebar on the left lists various service categories: All Services, Traffic Services, Policing Services, Punitive & Reformatory, Civil Defence Services, and Weapons & Explosives. The 'Other Services' category is highlighted with a red box. The 'Other Services' section contains several service cards, each with a 'Start Service' button. The card for 'MOI Certificate Attestation From MOFA (Ministry of Foreign Affairs)' is highlighted with a red box, indicating the target service for the user's request.




- **Certificate Attestation Steps:**

1. Navigate to your Police Clearance Certificate application then click on **Certificate Attestation** button. Please note that the Certificate Attestation option is displayed for completed applications only.

MOI Certificate Attestation From MOFA (Ministry of Foreign Affairs)

Service Description
In this service, you can attest MOI certificates from the MOFA (Ministry of Foreign Affairs)


Progress Percentage





30%


Certificate Type * Police Clearance Certificate

<table style="width: 100%; border-collapse: collapse;"> <tr><td style="width: 30%;">Application Number</td><td>178277</td></tr> <tr><td>Application Status</td><td>Emailing phase</td></tr> <tr><td>Issuance Emirate</td><td>Abu Dhabi</td></tr> <tr><td>Language</td><td>English</td></tr> <tr><td>Description</td><td>المانيا</td></tr> <tr><td>Email Address</td><td>nasrallah@gmail.com</td></tr> </table>	Application Number	178277	Application Status	Emailing phase	Issuance Emirate	Abu Dhabi	Language	English	Description	المانيا	Email Address	nasrallah@gmail.com	<table style="width: 100%; border-collapse: collapse;"> <tr><td style="width: 30%;">Application Number</td><td>178275</td></tr> <tr><td>Application Status</td><td>Emailing phase</td></tr> <tr><td>Issuance Emirate</td><td>Ras Al Khaimah</td></tr> <tr><td>Language</td><td>English</td></tr> <tr><td>Description</td><td>AUSTRALIA</td></tr> <tr><td>Email Address</td><td>nasrallah@gmail.com</td></tr> </table>	Application Number	178275	Application Status	Emailing phase	Issuance Emirate	Ras Al Khaimah	Language	English	Description	AUSTRALIA	Email Address	nasrallah@gmail.com
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Application Status	Emailing phase																								
Issuance Emirate	Abu Dhabi																								
Language	English																								
Description	المانيا																								
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Application Status	Emailing phase																								
Issuance Emirate	Ras Al Khaimah																								
Language	English																								
Description	AUSTRALIA																								
Email Address	nasrallah@gmail.com																								

 **Certificate Attestation**

 Applications Inquiry

 **Certificate Attestation**

 Applications Inquiry



2.The data of the Police Clearance certificate application will be displayed in addition to the attestation request number, click on **Next** button to complete the procedure.

Certificate Name	Police Clearance Certificate
Issuance Emirate	Ras Al Khaimah
Application Number	178275
Application Status	Emailing phase
Description	For Study
Country	AUSTRALIA

Application Info
Service Fees
Online Payment

Name English	RASHED MURAD IBRAHIM EZZAT ALBLOOSHI
Name Arabic	راشد مراد ابراهيم عزت البلوشي
Emirates ID	784198160819615
Mobile Number	0503861004
Email Address	nasrallah@gmail.com

Back Next

3.The service fee will be displayed as shown below, click on **Submit** button to go to the payment gateway.

Note: Fees for approving different certificate appears only if the certificate issued for outside country.

Application Info
Service Fees
Online Payment

No.	Description	Amount (AED)
1	Documents Attestation in missions - MOFA	150
2	Fees of attestation on Certificates - MOFA	150
Total Amount		300 AED

Showing 1 to 2 of 2 entries

Note: An additional fee will be added by the bank. i

Submit



4. To confirm the transition to the payment gateway, click on **YES** button.

Confirmation X

You are going to be redirected to the payment gateway.
Would you like to continue ?

NO **YES**

5. Payment has been done successfully; request number will appear to follow up your request.

Application Info > Service Fees > Online Payment

Payment Result

Payment has been done successfully ✓

Application Number **465**

Payment Details

Confirmation ID	10761553331575282780
Transaction Date & Time	28/02/2025 09:52:37 AM
Card Charges	2.14 AED
Documents Attestation in missions	150 AED
Fees of attestation on Certificates	150 AED
Total Amount	302.14 AED

You will be notified by either SMS or Email, for further assistance contact 8005000 or through moi@moi.gov.ae i



6. Issued Certificate **Outside Country** Attested from **Ministry of foreign Affairs (MOFA)**

UNITED ARAB EMIRATES Ministry of Interior		دولة الإمارات العربية المتحدة وزارة الداخلية
شهادة بحث الحالة الجنائية		
Serial No رقم التسلسل	2024-000073\0111010000	Criminal Clearance Certificate
Issue Date التاريخ	17/12/2024	
PERSONAL DATA البيانات الشخصية		
Full Name : NAGIB SOBH ATTAALLA HAMZA		الاسم الكامل : نجيب صبح عطا الله حمزه
Nationality : EGYPT		الجنسية : مصر
Date of Birth : 01/07/1979		تاريخ الميلاد : 01/07/1979
Passport No. : 981548		رقم الجواز : 981548
ID Number : 784197917182574		رقم الهوية : 784197917182574
DETAILS التفاصيل		
Requesting Authority : كندا		جهة الطلب : كندا
Issuing Authority : Ministry of Interior		جهة الإصدار : وزارة الداخلية
Certificate Purpose : For Work		الغرض من الشهادة : للعمل
RESULT النتيجة		
The aforementioned person has criminal record/s and has not been rehabilitated until the date of issuance of this certificate. المذكور لديه سوابق / سابقة جنائية ولم يرد إليه اعتباره حتى تاريخ صدور هذه الشهادة.		
REMARK ملاحظات		
This certificate is for use outside country and valid for (30) days from the date of issue. هذه الشهادة للإستخدام خارج الدولة وهي صالحة لمدة (30) يوماً من تاريخ الإصدار.		
.AEPC20250213090000054113DF0		
مباشر: 8005000 أبو ظبي - الإمارات العربية المتحدة البريد الإلكتروني: moi@moi.gov.ae Office: 8005000 Abu Dhabi United Arab Emirates Email: moi@moi.gov.ae		
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