



Vehicle Possession Cancellation

MOI Services Website User Manual

Version Number:2.0



1. Access to the Service:

To submit a request to cancel vehicle ownership certificate, navigate to the list of **vehicle services** under the category of **traffic services**, select **Issue a Cancellation of Vehicle Ownership Certificate** then click on **start service** button.

The screenshot displays the 'TRAFFIC SERVICES' section of the website. A sidebar on the left lists various service categories, with 'Traffic Services' highlighted. The main content area features a horizontal menu with tabs: 'Traffic Profile Services', 'Traffic Fines Services', 'Driving Licensing', 'Vehicles Services' (highlighted with a red box), 'Traffic Accidents', 'Certificate Services', 'Other Services', and 'Public Services'. Below this menu is a grid of service cards, each with an icon, a title, and a 'Start Service' button. The card for 'Issue a Cancellation of Vehicle Ownership Certificate' is highlighted with a red border. At the bottom of the grid, there are two numbered buttons: '1' and '2'.



2. Service Steps:

1. select the plate you want to cancel it, select **cancel reason** from the list then click on **next** button

Select one of the following plate numbers: Search by plate number

MERCEDES TOYOTA

9 1026 8 66610 4

Showing 3 of 3 Plates

Chassis No. WDDWF4CB4GR121719

Plate Number NINTH CATEGORY / ABU DHABI / 1026

Restrictions Service Fees Payment Gateway

Step: Restrictions

Cancel Reason *

Next

2. Service fees will be displayed, to go to the payment gateway click on **next** button.

Restrictions Service Fees Payment Gateway

Step: Service Fees

Search...

No.	Description	Amount (AED)
1	DELIVERY SERVICE FEES	15
2	Renewal of registration, private light	350
Total Amount (AED)		365 AED

Showing 1 to 2 of 2 entries

Next



- You will be redirected to the payment gateway, Select the desired payment method then click on **Pay** button.

سداد أبوظبي
Abu Dhabi Pay

Summary

Payment to	Ministry of Interior
Transaction Amount	AED 60.00
Service Fees	AED 3.00
Total Amount	AED 63.00

Choose Payment Method

Select Payment Method >

Cancel Pay

Please do not click the back button or refresh the page or close the window while the transaction is processing. This is a secure payment gateway using 128-bit SSL encryption.

Powered by FAB VISA Mastercard pay DSS

- You can evaluate your experience in obtaining the service through the **customer pulse survey** screens shown below.

United Arab Emirates

نيلس المتعامل
CUSTOMER PULSE

English

Customer Pulse Survey

Overall, how satisfied are you about the Website? *

Extremely Dissatisfied Extremly Satisfied

Next



7. Request has been submitted successfully, you can check request details and download receipt from the below screen.

Payment Gateway Result 25/12/2023

Payment has been done successfully ✔

Download Receipt
File Size: 1 MB
11111111111
720 AED

Download Certificate
File Size: 1 MB

Traffic Number	Application Number	Total Amount
1110021139	1597	720 AED

Issue a Cancellation of Vehicle Ownership Certificate Payment ID
100202335949382470

Kindly note that the plate number has been reserved for the next 24 hours, If you want to extend the reservation and keep the number please click [here](#)



8. Service Outputs.

UNITED ARAB EMIRATES MINISTRY OF INTERIOR		دولة الإمارات العربية المتحدة وزارة الداخلية	
 شهادة حيازة مركبة Vehicle Ownership Certificate			
Certificate No.	106100099321	رقم الشهادة	
Date	15/12/2024	التاريخ	
The Federal Vehicles and Drivers Licensing General Directorate certifies that the vehicle whose number and description are listed below is registered in the		تشهد الإدارة العامة لترخيص الآليات والساكنين الاتحادية بأن المركبة المدرجة أوصافها أدناه هي مسجلة لدينا	
OWNER'S INFORMATION بيانات المالك			
T.C. No.	1980337684	الرمز المروري	
Name AR	مؤسسة ناصر للسيارات المستقلة	الاسم العربي	
Name EN	ENGLISH NAME	الاسم اللاتيني	
VEHICLE INFORMATION بيانات المركبة			
Export No.		رقم التصدير	
Plate No.	87396	رقم اللوحة	
Plate Color	GREEN	لون اللوحة	أخضر
Plate Type	PUBLIC TRANSPORT - ABU DHABI	نوع اللوحة	نقل عام - أبوظبي
Vehicle Make	TOYOTA,HILUX	نوع المركبة	تويوتا، هيلوكس
Vehicle Type	LIGHT VEHICLE	صنف المركبة	مركبة خفيفة
Vehicle Color	WHITE	لون المركبة	أبيض
Country of Origin	THAILAND	بلد الصنع	تايلاند
Mortgaged to		جهة الرهن	
Insurance Co.	شركة أبوظبي الوطنية للتأمين	شركة التأمين	
Policy No.	484568	رقم وثيقة التأمين	
No. of Cylinders	4	عدد الاسطوانات	
Model	2010	سنة الصنع	
Chassis No.	MR0FX22G1A1028494	رقم القاعدة	
Engine No.	5018423	رقم المحرك	
Weight Loaded	500	وزنها بالحمولة	
Net Weight	0	وزنها فارغة	
No. of Seats	5	عدد الركاب	
Registration Date	04/10/2009	تاريخ التسجيل	
OTHER INFORMATION بيانات أخرى			
Transferred by		اسم شركة النقل	
Driver's Name		اسم سائق المركبة	
No Objection to	0	لا مانع	
Copy to	مدير إدارة ترخيص الآليات والساكنين أبوظبي	نسخة إلى	
Remarks	يتم سير المركبة بنون لوحات وتقل بوسائل النقل ولحصى المركبة قبل التسجيل	الملاحظات	
 رقمياً معتمداً وزارة الداخلية		الملاحظات * تم إصدار الشهادة إلكترونياً ولا تحتاج إلى توقيع * للتأكد من صحة بيانات الشهادة، يرجى مسح الكيو آر كود أعلاه أو زيارة الموقع الإلكتروني https://portal.moi.gov.ae/eservices/Certificate.aspx?Culture=ar&type=8	
* Certificate has been issued electronically and does not need a signature * In order to verify the information shown in this certificate, please scan the QR Code or visit the website https://portal.moi.gov.ae/eservices/Certificate.aspx?Culture=ar&type=8			
هاتف: 8005000 - ص. ب. 389 - فاكس: 024415780, 024022762 - أبو ظبي - الإمارات العربية المتحدة Tel : 8005000 - P.O. Box : 389 - Fax : 024022762, 024415780 - Abu Dhabi - United Arab Emirates			