

UNITED ARAB EMIRATES
MINISTRY OF INTERIOR



الإمارات العربية المتحدة
وزارة الداخلية

Issuance of a Permit for Heavy Vehicle to Pass

MOI Services Website

User Manual

Version Number: 2.0



1. Access to the Service:

Navigate to Traffic Services and choose **Issuance of a Permit for Heavy Vehicle to Pass** service from the **vehicles services** menu then click on **start service**.

The screenshot shows the 'TRAFFIC SERVICES' dashboard. The 'Vehicles Services' menu is highlighted in red. The 'Issuance of a Permit for Heavy Vehicle to Pass' service card is also highlighted in red. The dashboard includes a sidebar with various service categories and a main grid of service cards, each with a 'Start Service' button.

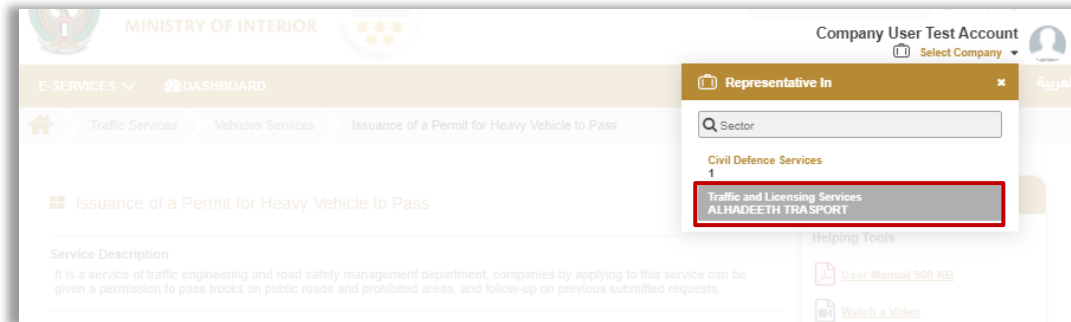
Service Category	Service Name	Action
Traffic Services	Vehicle Details	Start Service
	Issuance of a Vehicle Registration Card	Start Service
	Vehicle Ownership Renewal	Start Service
	Vehicle Ownership Transfer	Start Service
	Lost Vehicle Registration Card Replacement	Start Service
	Damaged Vehicle Registration Card Replacement	Start Service
	Vehicle Details Modification in the Vehicle Registration Card	Start Service
	Vehicle Possession Certificate (Cancel)	Start Service
	Issue Tour Certificate	Start Service
	Issue Certification for Releasing Impounded Vehicle	Start Service
	Issuance of a Permit for Heavy Vehicle to Pass	Start Service
	Secure a Heavy Vehicle Itinerary	Start Service



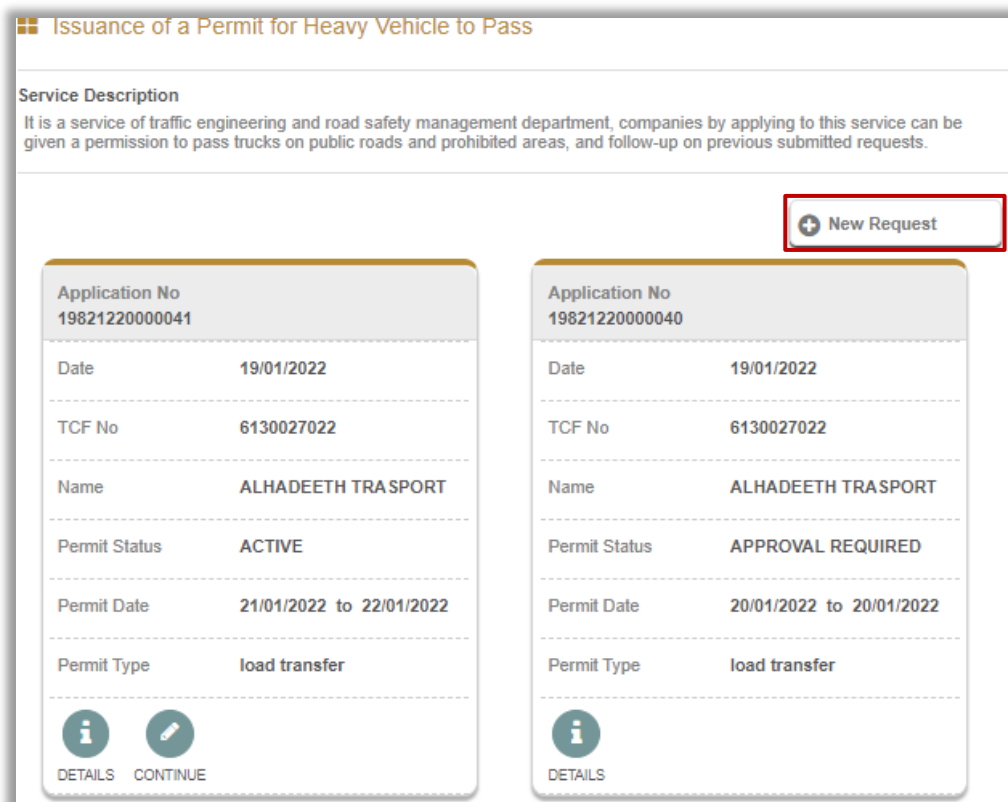
2. Service Steps:

1. Choose the company the desired heavy vehicle belongs to.

Note that this service can be used by representatives of companies that are registered in traffic system only.



2. To apply for heavy vehicle pass permit click on **New Request** button.





3. Add application details which include the following:

3.1. Permit type, start and end date and moving time.

3.2. Load info which include: load type, load weight, height and more.

Application Info.	Attachments	Application Tracking Info.
Step: Application Info.		
Company	MINISTRY OF INTERIOR	
Emirate *	Abu Dhabi ▼	
Permit Type *	road uses ▼	
Start Date *	25/11/2022 Text and numbers are allowed.	
End Date *	30/11/2022 Text and numbers are allowed.	
Moving Time *	Not to move during peak evening ▼	
Load Count	Please Enter Load Count Only numbers are allowed	
Load Type *	Public road use ▼	
Load Weight (Ton)	Please Enter Load Weight (Ton) Only numbers are allowed	
Load Direction *	Back to back ▼	



3.3. Load way info which include: vehicle axel, load and unload location and if an escort is needed or not.

Vehicle Axel	<input type="text" value="Please Enter Vehicle Axel"/>
	Only numbers are allowed
Is Escort Needed	<input checked="" type="radio"/> NO <input type="radio"/> YES
Load Location *	<input type="text" value="Industrial Mafraq"/> x v
UnLoad Location *	<input type="text" value="Lewa"/> x v

3.4. Vehicle info and path information, which can be divided into:

3.4.1. Using all company vehicles by clicking in **YES** icon.

All Company Vehicles	<input type="radio"/> NO <input checked="" type="radio"/> YES
Path Information *	<input type="text"/>
	x Abu Dhabi Internal and External Roads and its Suburbs (Passing through Sheikh Zayed Tunnel is NOT Allowed)
Remarks	<input type="text" value="Please Enter Remarks"/>
	Text and numbers are allowed.
	<input type="button" value="Save Draft"/> <input type="button" value="Next"/>



3.4.2. Add vehicle by clicking on **NO** then add vehicle details and click on **Add Vehicle** button.

All Company Vehicles **NO** YES

Vehicles

Plate No *
Enter number ex. 123xxxx

Plate Source *

Plate Type *

Plate Color *

Add Vehicle

Path Information *
* Abu Dhabi Internal and External Roads and its Suburbs (Passing through Sheikh Zayed Tunnel is NOT Allowed)

Remarks
Text and numbers are allowed.

Save Draft **Next**

4. Upload company letter attachment then click on **Submit** button.

Application Info. Attachments Application Tracking Info.

Step: Attachments

Image should be less than 2 MB in size and of JPG/JPEG/PNG types only.

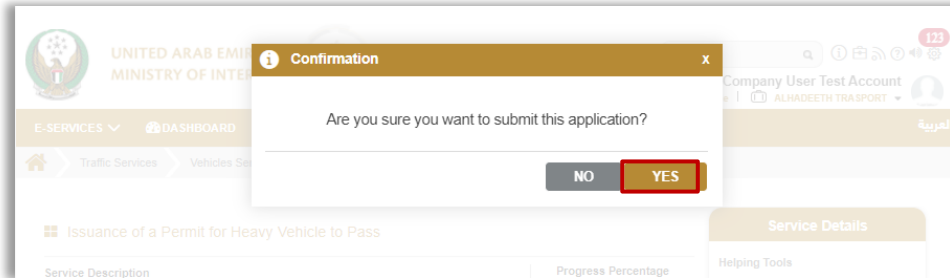
Company Letter *
Upload

A recent photograph showing the location *
Upload

Submit



5. A confirmation message appears, click **YES** to submit your application.



6. You can evaluate your experience in obtaining the service through the customer **pulse** survey screens shown below.





7. Your Request has been submitted successfully,
request number and support contact details will be
displayed for follow up purposes.

Vehicle Details Permit Details **Tracking Info.**

Step: Tracking Info.

Your request has been submitted successfully. ✓

Request Number : 3621

This ID is for tracking your application, You will be notified with any updates. For further assistance please contact us on 8005000 or through our email smart@moi.gov.ae !



8. Service Outputs.

UNITED ARAB EMIRATES
MINISTRY OF INTERIOR

تصريح مرور مركبة ثقيلة
Heavy Vehicle Pass Permit

دولة الإمارات العربية المتحدة
وزارة الداخلية

Transaction No.	19821230000964	رقم المعاملة
Permit type	road uses	نوع التصريح
Permit No.	608230000021	رقم التصريح
Permit Issuance Date	13/10/2023 11:01:28	تاريخ إصدار التصريح

بيانات التصريح

Traffic Code	5020008679	الرمز المروري
Name	0	الاسم
Movement Timing	عدم التحرك في أوقات الذروة (الصباحية 6:30م - 8:30م والسائية 2:00م - 4:00م)	توقيت الحركة
Payload Type	Public road use	نوع الحمولة
Number		العدد
Permit Start Date	10/09/2024	تاريخ بدء التصريح
Permit End Date	10/09/2024	تاريخ نهاية التصريح
Load Location	Abuhasa	مكان التحميل
Unloading Location	Yass Island	مكان التفريغ
Payload Direction	Back to back	الاتجاه الحمولة

الطول الكلي (م) Total Length (m)	العرض الكلي (م) Overall Width (m)	الارتفاع الكلي (م) Overall Height (m)	الوزن الكلي (طن) Total Weight (ton)	عدد محاور Number of Axes	مراعاة دورية Escort	جميع سيارات الشركة All Company Cars
				0	لا	نعم

ملاحظات

بيانات خط السير (النسار)

الرمز	وصف المسار
3	مصالح - جسر مصفح - شارع الفلج العربي - شارع يازونة - (الراس الأخضر) -
3	Mussafah - Mussafah Bridge - Sheikh Zayed Street -

Permit Conditions

- Drivers must follow the rules and regulations of safety to ensure that the cargo is securely fastened and stowed.
- Drivers are required to follow the timing schedule and not drive during banned time periods particularly during the holy month of Ramadan.
- The weight of cargo must be within the bearing capacity of the vehicle in order to avoid roll over while adhering to the authorized routes and obey the (no overtaking) rule.
- The cargo must not contain hazardous materials and/or result in any danger to people and/or cause damage to public or private property.
- Drivers are responsible for ensuring the cargo follow the traffic safety procedures to avoid falling debris while the vehicle is in transport during severe conditions and in the event of fog or rain.
- The drivers must be sponsorship by an agency or an organization in according to labor laws in the country.
- The drive is required to carry a valid copy of the permit

شروط التصريح

- الإطار يتبع وتكون رخصة القيادة صالحة ولا تكون معرفة بالقيادة المرورية أثناء القيادة.
- الإطار يتبع وتكون رخصة القيادة صالحة ولا تكون معرفة بالقيادة المرورية أثناء القيادة.
- الوزن الكلي للحمولة يجب أن يكون ضمن قدرة التحمل للمركبة ويجب الالتزام بقواعد المرور وعدم تجاوزها.
- لا يمكن تحميل حمولة خطيرة أو خطرة على الأشخاص أو تسبب ضرراً لسلامة العامة أو الأضرار.
- يجب على السائقين ضمان سلامة الحمولة وفقاً للقوانين المعمول بها في البلاد.
- يجب على السائقين أو الناقلين ضمان سلامة الحمولة وفقاً للقوانين المعمول بها في البلاد.
- يجب على السائقين أو الناقلين ضمان سلامة الحمولة وفقاً للقوانين المعمول بها في البلاد.

الملاحظات

* تم إصدار الشهادة إلكترونياً ولا تحتاج إلى توقيع

* للتأكد من صحة بيانات الشهادة، يرجى مسح الكود أو كود اعلاب

* في حالة التحقق من صحة بيانات الشهادة، يرجى مسح الكود أو كود اعلاب

أو زيارة الموقع الإلكتروني <https://portal.moi.gov.ae/eservices/Certificate.aspx?type=19>

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