UNITED ARAB EMIRATES MINISTRY OF INTERIOR





Issuance of a Clearance Certificate

Moi Services Website

User Manual

Version Number:2.0



1. Access to the Service:

Select **Issuance of a Clearance Certificate** from **Traffic Fines** services category that fall under the list of **Traffic service**.

Traffic Services	S		
E Action Cent	ter 2 Pending Notifications		View All
Foil Fill Poil you	icing General Head Quarter e Criminal Reports lice case is pending, waiting for Ir answers	Policing General Head Quarter File Criminal Reports Police case is pending, waiting for your answers	View All You can view all the notifications
			Search here in services Q
Traffic Services	TRAFFIC SERVICES Driving Vehicles Licensing Services	Traffic Profile Traffic Fines Traff Services Services Acci	fic idents Other Services Public Services
Policing Services	Payment of Traffic Fines	Register Black Points	Traffic Fines History
Punitive & Reformatory	Start Service	Start Service	Start Service
Civil Defence Services	Issuance of a Clearance	Traffic Points Program	Traffic Points Program - Application Inquiry
Weapons &	Start Service	Start Service	Start Service

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2. Service Steps:

1. Click on **New Request** icon, then choose one of the following options to proceed with your request: TCF Number, Plate number, Driving License

Ticket Clearance Certifica	ates	
ervice Description By this service you will be able to vi	ew your traffic clearance certificates.	Progress Percentage
TCF Number	Plate Number	New Request
Traffic Profile No.	1070035002	
Name	MOHAMMAD MARUF EL	SAYED
Inquire		

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1.1. If you choose traffic profile number, your name and your **TCF number** will be displayed click on **Next** button to proceed

TCF Number	Plate Number	Driving License
me	RASHED MURAD IBRA	HIM EZZAT ALBLOOSHI
ffic Profile No.	1040029329	

1.2. If you select **plate number** option, you will have to determine the plate number for the vehicle that you want to issue the certificate for, then click on **Next** Button

Request Info.	Traffic Clearance Certificate	Online Payment Gateway	
 To continue, please choose one TCF Number 	of th e following options. Plate Number	Driving License	
		Search Options	
Select one of the following plate nu	mbers:	Q Filter by plate number	
NISSAN - PATHFINDER	LEXUS	- LX 570	
9 Nor 1026	4 Stadiate	6037	>
	Showing 5 of 5 Plates		
		Next	1
			_

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1.3. If you choose **driving license**, your driving license will be displayed, click on **Next** button to proceed.

TCF Number	Plate Number	Driving Licens
کہ		
E.	دولة الإمارات العربية المحدة عنه United Arab Emirates دولة الإمارات العربية المحدة . Driving License رخصة قبيسادة	
	License Ne. 611863	معلقاً
	م نوره سعبد بالنكريتشان	14
	Name Noora Maryam Rata	
175	Date of Birth 21-0d-92 JX	الجنسي
15	Issue Date 18-Aug-04 J	تاريغ الاص
لترخيص	Expiry Date 16-Aug-24 aL	تاريخ الاتته
Licensing	داد ایرطبی Place of Issue Abu Dhabi	
	Click to see Zoom File Size: 350	
	the other KB	
	Side	

2. The Service **fees** will show, you can check it then click on **Submit** icon to move to the online payment gateway.

No. Material Description Amount (AED) 1 Fines clearance certificae fees 100	Material Description Amount (AED) Fines clearance certificae fees 100	No. Material Description Amount (AED) 1 Fines clearance certificae fees 100	1	Request Info. Traffic Clearance C	Certificate Online Payment Gateway
1 Fines clearance certificae fees 100	Fines clearance certificae fees 100	1 Fines clearance certificae fees 100	No.	Material Description	Amount (AED)
			1	Fines clearance certificae fees	100

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3. A Confirmation message will show to redirected to the payment gateway, click on **YES**



4. In the payment gateway, click on Pay

سداد ابوظـب م Abu Dhabi Pay	
Summary	
Payment to	Ministry of Interior
Transaction Amount	AED 100.00
Service Fees	AED 3.00
Total Amount	AED 103.00
Choose Payment Method Saved cards (5204-74**-***-1002)	Change
Car	Icel Pay
Please do not click the back button or refresh the page or clo processing. This is a secure payment gateway using 128-bit S	se the window while the transaction is SL entryption.
Powered by FABE VISA CONTRACTOR	

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5. You can evaluate your experience in obtaining the service through the **customer pulse survey** screens shown below.

United Arab Emirates		× نب_ض المتعام_ل CUSTOMER PULSE
	Customer Pulse Survey	
	Overall, how satisfied are you about the Website?	
٤		
Extreme	ly Dissatisfied Extre	mely Satisfied
	.P	
	ŪŪ.Ŭ	
United Arab Envirages		نبــــــــــــــــــــــــــــــــــــ
	Customer Pulse Survey	
	Is there anything else you would like to share with us	?
	Please select	
	Kindly provide your mobile number or Email for follow	up
	Previous Submit	

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6. Service Outputs.

UNITED ARAB EMIRATES Ministry of Interior Abu Dhabi Police GHQ		دولة الإمارات العربية المتحدة وزارة الداخلية القيادة العامة لشرطة أبوظبي
	اءة الذمة - المخالفات المرورية Clearance Traffic Fin	بر es
		الوقت 12:08:18 PM Time تاريخ الإصدار
ABU DHABI POLICE GHQ/ABU DHABI certii is no fines recorded on the federal traffic & li program on the details above on the followir Abu Dhabi, Sharjah, Ajman, Umm Al Quwair al-Khaimah.	fies that there cense 1g emirates: 1 and Ras	Issue Date للعلامة الشرطة أبوظبي بأنه لا توجد أي تشهد القيادة العامة لشرطة أبوظبي بأنه لا توجد أي مخالفات مسجلة في نظام المرور والترخيص الاتحادي على البيانات الواردة أعلام حتى تاريخه في كل من: أبوظبي والشارفة وعجمان وأم القبوين والفجيرة ورأس الخيمة.
Full Name Bader Hazzaa Ra	shed	الإسمبالعربية بدر هزاع راشد
Clearance No.	19830230000055	رقم الماملة
Traffic No.	4060012980	الرمز الروري
	DIDITIALY APPRIVED	عمقمد بوعب یک الدی لومیا لومیا کرده ایدایلیک فلارد ایدایلیک
		🖈 أي كشط او تعديل يلغي الشهادة
8000 - هاكس: 025125360 customerservice@adpolice.gov.a	العربية المتحدة - هاتف : 500 WWV - البريد الإلكتروني : e	ص. ب 253 – ابو ظبي - دولة الامارات الموقع الإلكتروني : adpolice.gov.ae،

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