

UNITED ARAB EMIRATES
MINISTRY OF INTERIOR



الإمارات العربية المتحدة
وزارة الداخلية

Payment of Vehicle Impound Period Allowance

MOI Services Website

User Manual

Version Number:2.0



1. Access to the Service:

To submit a request for traffic confiscation payment, navigate to the list of traffic fines services of the traffic services, then choose **Payment of Vehicle Impound Period Allowance** and then click on **Start Service** button.

The screenshot displays the 'TRAFFIC SERVICES' section of a government portal. On the left, a vertical navigation menu includes categories like 'All Services', 'Traffic Services', 'Policing Services', 'Punitive & Reformatory', 'Civil Defence Services', 'Weapons & Explosives', 'Other Services', and 'Public Services'. The 'Traffic Services' menu item is highlighted with a red box. The main content area is titled 'TRAFFIC SERVICES' and features a horizontal navigation bar with tabs for 'Traffic Profile Services', 'Traffic Fines Services', 'Driving Licensing', 'Vehicles Services', 'Traffic Accidents', 'Certificate Services', 'Other Services', and 'Public Services'. The 'Traffic Fines Services' tab is selected and highlighted with a red box. Below this, a grid of service cards is shown. Each card contains an icon, a title, and a 'Start Service' button. The card for 'Payment of Vehicle Impound Period Allowance' is highlighted with a red box. Other visible services include 'Traffic Fines Payment', 'Register Black Points', 'Traffic Fines History', 'Issuing a Traffic Clearance Certificate', 'Issuing a Traffic Clearance Certificate (NEW)', and 'Traffic Points Program'.



2. Service Steps:

1. You will have 2 options to search for fines, including the following:

1.1. **Traffic profile number:** Enter the traffic profile number and then click on **search** button.

Confiscation Payment

Service Description
In this service, you can pay vehicle confiscation charges.

Progress Percentage
20%

Traffic Profile No. **1980108908**

Search Options

Inquiry By Traffic Profile No. Inquiry By Plate Info.

Traffic Profile No. *
Enter number ex. 11301967xx

I'm not a robot

Search



1.2. **Plate Information:** To view plate data, you can choose one of the following methods:

1.2.1. Search through the plates registered in your account.

1.2.2. Search through other plate data

Traffic Profile No. 1980108908

Search Options

Inquiry By Traffic Profile No. Inquiry By Plate Info.

Choose one of the following:

- Search in your plates
- Search by plate data

1.2.1. **Search in your plates:** select the vehicle plate.

Search Options

Inquiry By Traffic Profile No. Inquiry By Plate Info.

Choose one of the following:

- Search in your plates

Select one of the following plate numbers:

Search by plate number

GMC 4 الإمارات U.A.E Abu Dhabi 71079	TOYOTA 17 الإمارات U.A.E Abu Dhabi 86177	
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Showing 3 of 3 Plates

- Search by plate data



1.2.2. **Search by other plate data:** Enter the traffic profile number, plate number and other required data then click on **Search** button.

Inquiry By Traffic Profile No. Inquiry By Plate Info.

Choose one of the following:

Search in your plates

Search by plate data


Traffic Profile No. *
Enter number ex. 11301967xx

Plate No *
Enter number ex. 123xxxxx

Plate Source *

Plate Type *

Plate Color *

I'm not a robot  reCAPTCHA
[Privacy](#) [Terms](#)



2. Fines are displayed based on the previous step, select the fine you wish to pay and then click on **NEXT** button.



Inquiry By Traffic Profile No. Inquiry By Plate Info.

Choose one of the following:

Search in your plates

Select one of the following plate numbers:

TOYOTA GMC

Showing 3 of 3 Plates

Search by plate data

Select Tickets Confiscation Period and Amount Online Payment Gateway

Step: Select Tickets

Total Amount	500 AED	No. Black Points	4
Total Amount After Discount	325 AED		

ABU DHABI

Date	25/08/2020 05:00	No. Black Points	4
Fine No.	*****		
Location	ABU DHABI-AI Shahama-Sheikh Maktoum Bin Rashid Street		

Show Details

Total Amount 325 AED

Next



3. The **confiscation period and amount** for the specified fine is displayed as shown below, select the fine you wish to pay and then click on Next button.

Select Tickets > Confiscation Period and Amount > Online Payment Gateway

Step: Confiscation Period and Amount

Total Amount 0

Search...

<input type="checkbox"/>	Fine No.	Date	Black Points	Period (Days)	Amount (AED)
<input type="checkbox"/>	*****	25/08/2020	4	7	700

Showing 1 to 1 of 1 entries

Next

4. To confirm the transition to the payment gateway click on **Yes**

i Confirmation X

You are going to be redirected to the payment gateway.
Would you like to continue ?

NO YES



- You will be redirected to the Payment Gateway, Select the desired payment method (select registered card, or add a new payment card), then click on **Pay icon**.

سداد أبوظبي
Abu Dhabi Pay

Summary

Payment to	Ministry of Interior
Transaction Amount	AED
Service Fees	AED
Total Amount	AED

Choose Payment Method

Select Payment Method >

[Cancel](#) [Pay](#)

Please do not click the back button or refresh the page or close the window while the transaction is processing. This is a secure payment gateway using 128-bit SSL encryption.

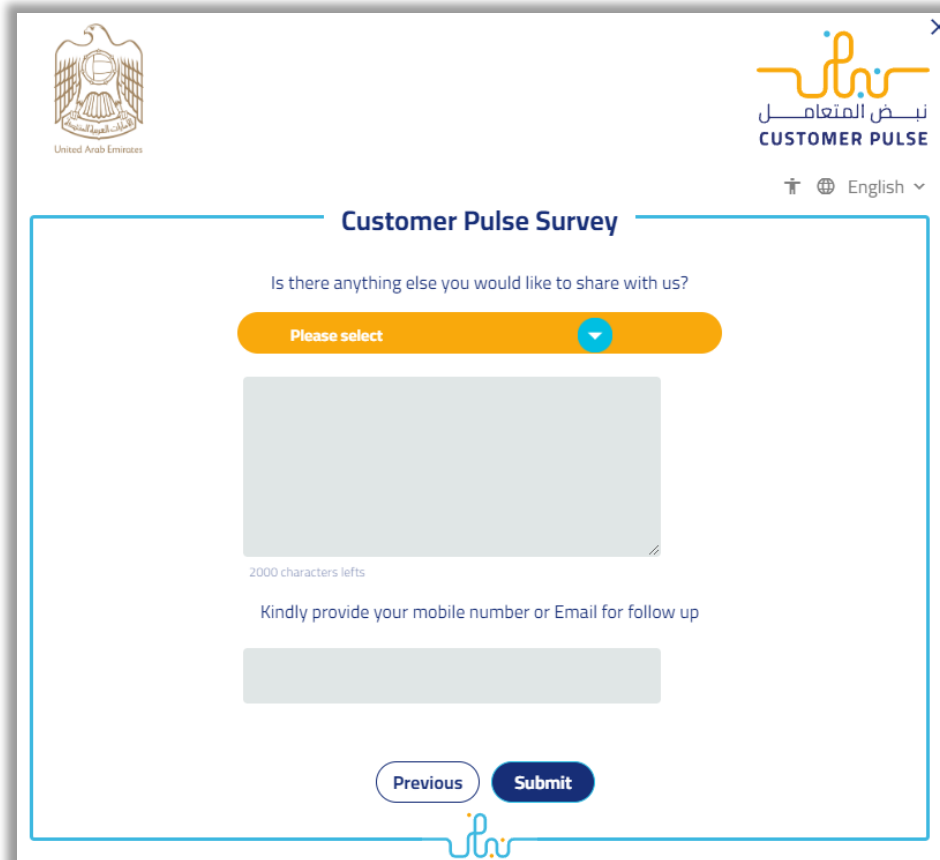
Powered by



6. You can evaluate your experience in obtaining the service through the customer **pulse** survey screens shown below.



The screenshot shows the first screen of the Customer Pulse Survey. At the top left is the United Arab Emirates logo. At the top right is the 'نَبض المتعامل' (Customer Pulse) logo and the text 'CUSTOMER PULSE'. Below the logo is a language selector set to 'English'. The main heading is 'Customer Pulse Survey'. The question is 'Overall, how satisfied are you about the Website? *'. Below the question is a horizontal row of seven white stars on a grey background. Below the stars are the labels 'Extremely Dissatisfied' on the left and 'Extremely Satisfied' on the right. At the bottom center is a 'Next' button. A small 'نَبض' logo is at the bottom right of the survey area.



The screenshot shows the second screen of the Customer Pulse Survey. At the top left is the United Arab Emirates logo. At the top right is the 'نَبض المتعامل' (Customer Pulse) logo and the text 'CUSTOMER PULSE'. Below the logo is a language selector set to 'English'. The main heading is 'Customer Pulse Survey'. The question is 'Is there anything else you would like to share with us?'. Below the question is a dropdown menu with the text 'Please select' and a blue arrow icon. Below the dropdown is a large grey text input area. Below the input area is the text '2000 characters lefts'. Below that is the text 'Kindly provide your mobile number or Email for follow up'. Below this text is a grey input field. At the bottom center are two buttons: 'Previous' and 'Submit'. A small 'نَبض' logo is at the bottom right of the survey area.