

## **Issuance of Parking Permits** for People of Determination

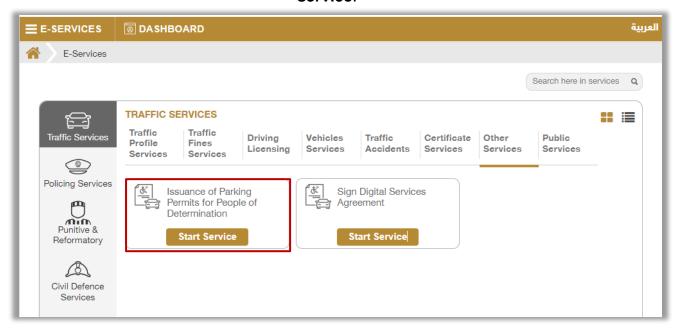
# Moi Services Website User Journey

### Version 2.0



#### 1. Access to the Service:

Select Issuance of Parking Permits for People of Determination service from the list of other services that lay under the traffic services, then click on **start service**.



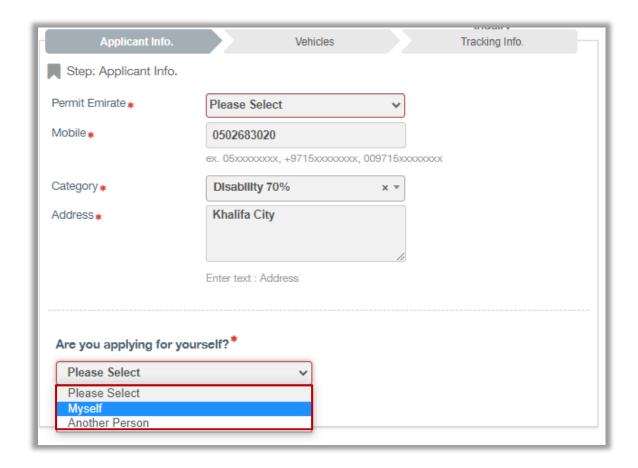
## 2. Service Steps:

To issue new people of determination parking permit click on **New Request** button.



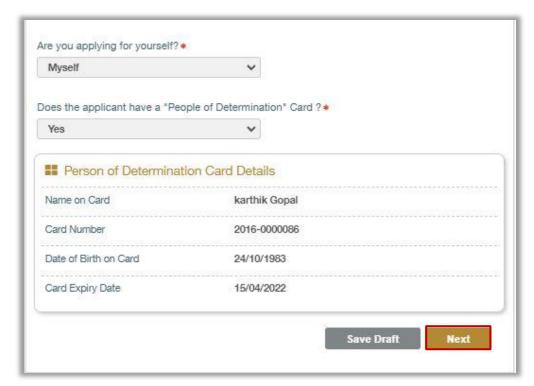
## **Step1: Applicant information**

1.Select Permit Emirate, category and address then determine whether you are applying for yourself or not.

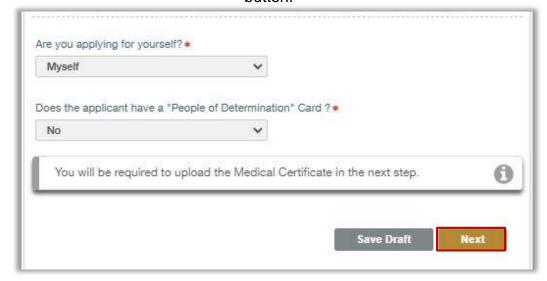


#### 1.1. If you choose My self then there are two options:

1. You have a "People of Determination "card : card details will be displayed as shown below ,click on **Next** button to move to next step.

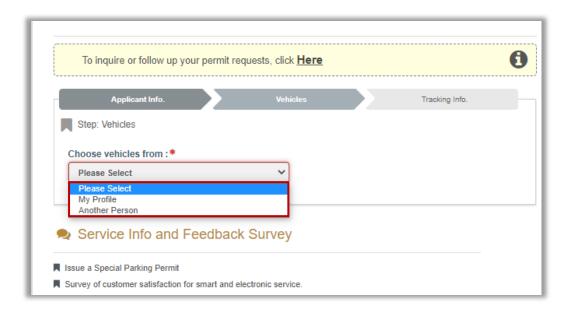


2. You don't have "People of determination "card: then you will be asked to upload the medical certificate in the next step. then click on **next** button.

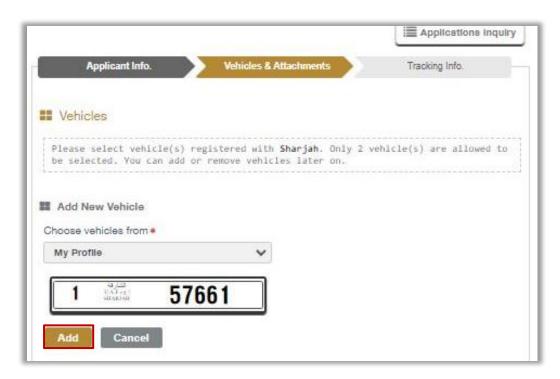


## **Step 2: Choose Vehicles**

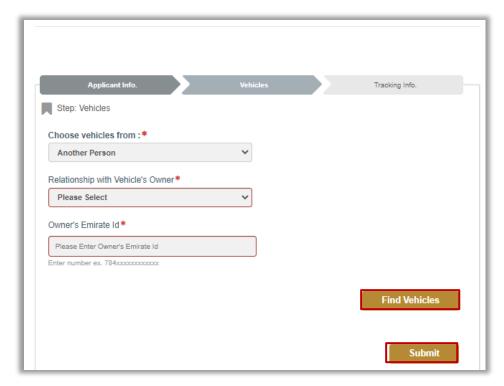
2. Determine if the permit vehicle is from **your profile** or **another person profile**.



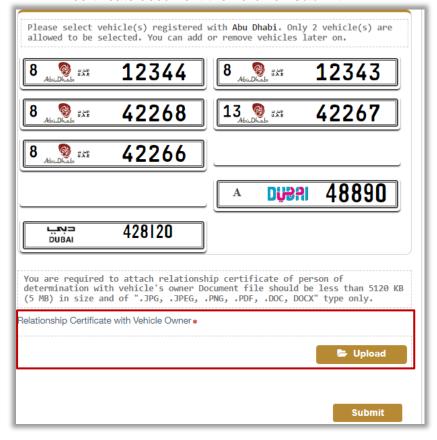
**2.1. My profile:** choose vehicle or maximum two vehicles then click on **Add** button



**2.2 Another person:** Determine the relationship with vehicle's owner and the Emirate ID then click **find vehicles** button.

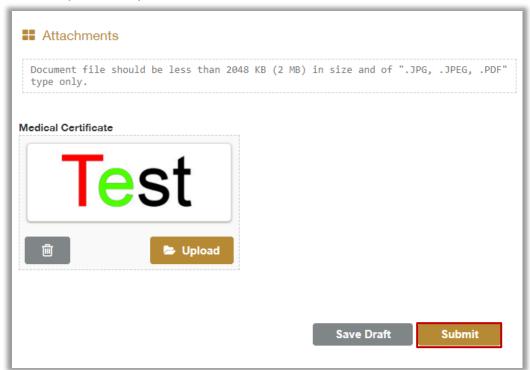


2.2.1. After clicking on **find vehicles** button, a list of vehicles will appear, choose the vehicle for the permit, attach the relationship certificate document then click on **submit**.

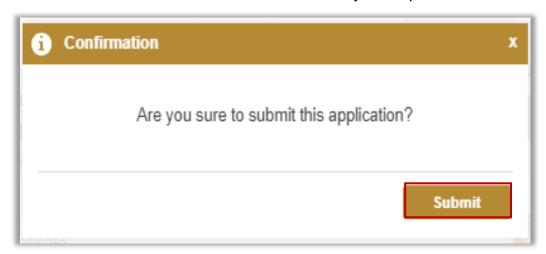


## **Step 3: Add Attachments**

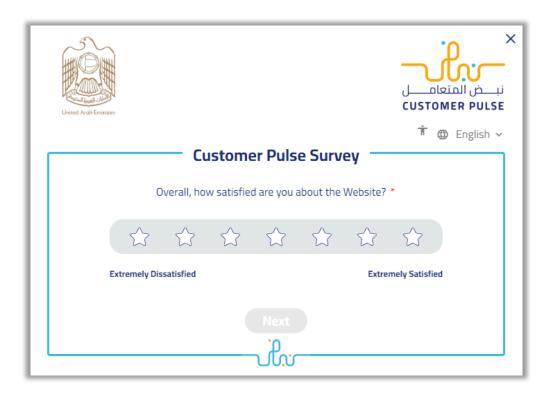
3. Upload Required attachments then click on **Submit** button



4. Click on the Submit button to confirm your request.



5. You can evaluate your experience in obtaining the service through the **customer pulse survey** screens shown below.



6. Your request was sent successfully; **request number** will be displayed for later follow up.

