



Issuance of Parking Permits for People of Determination

Moi Services Website User Journey

Version 2.0





1. Access to the Service:

Select **Issuance of Parking Permits for People of Determination** service from the list of other services that lay under the traffic services, then click on **start service**.

The screenshot displays the UAE E-Services portal interface. At the top, there is a navigation bar with 'E-SERVICES' and 'DASHBOARD' options, and a search bar labeled 'العربية' (Arabic). Below the navigation bar, the main content area is titled 'TRAFFIC SERVICES'. A sidebar on the left lists various service categories: Traffic Services, Policing Services, Punitive & Reformatory, and Civil Defence Services. The 'TRAFFIC SERVICES' section is expanded, showing a grid of service cards. The card for 'Issuance of Parking Permits for People of Determination' is highlighted with a red border and contains a 'Start Service' button. Other visible cards include 'Sign Digital Services Agreement' and 'Traffic Profile Services'.



2. Service Steps:

To issue new people of determination parking permit click on **New Request** button.

Issuance of Parking Permits for People of Determination

Service Description
In this service, you can request to issue a people of determination parking permit and follow-up on previous submitted requests.

+ New Request

Request No. : **3575** ✕ Cancel

Requester Name	Determination 2
Emirate ID.	784199408240648
Category	Hearing Disability
Nationality	U.A.E
Mobile Number	0507852258
Request Date	03/11/2023
Request Status	ISSUED
<hr/>	
Permit Number	458
Emirate	Ajman
Start Date	
End Date	
Has Special Need Card?	Yes

Request No. : **3570** ✕ Cancel

Requester Name	Determination 2
Emirate ID.	784199408240648
Category	Disability 50%
Nationality	U.A.E
Mobile Number	0507852258
Request Date	03/11/2023
Request Status	ISSUED
<hr/>	
Permit Number	457
Emirate	Ajman
Start Date	
End Date	
Has Special Need Card?	Yes



Step1: Applicant information

1. Select Permit Emirate, category and address then determine whether you are applying for yourself or not.

Applicant Info. Vehicles Tracking Info.

Step: Applicant Info.

Permit Emirate *

Mobile *
ex. 05xxxxxxxx, +9715xxxxxxxx, 009715xxxxxxxx

Category *

Address *
Enter text : Address

Are you applying for yourself? *



1.1. If you choose **My self** then there are two options :

1. You have a **“People of Determination “card** : card details will be displayed as shown below ,click on **Next** button to move to next step.

Are you applying for yourself? *

Myself

Does the applicant have a "People of Determination" Card ? *

Yes

Person of Determination Card Details

Name on Card	karthik Gopal
Card Number	2016-0000086
Date of Birth on Card	24/10/1983
Card Expiry Date	15/04/2022

Save Draft Next

2. You don't have **“People of determination “card**: then you will be asked to upload the medical certificate in the next step. then click on **next** button.

Are you applying for yourself? *

Myself

Does the applicant have a "People of Determination" Card ? *

No

You will be required to upload the Medical Certificate in the next step.

Save Draft Next



Step 2: Choose Vehicles

2. Determine if the permit vehicle is from **your profile** or **another person profile**.

To inquire or follow up your permit requests, click [Here](#) i

Applicant Info. → Vehicles → Tracking Info.

Step: Vehicles

Choose vehicles from : *

- Please Select
- Please Select**
- My Profile
- Another Person

Service Info and Feedback Survey

- Issue a Special Parking Permit
- Survey of customer satisfaction for smart and electronic service.

2.1. My profile: choose vehicle or maximum two vehicles then click on **Add** button

Applications Inquiry

Applicant Info. → Vehicles & Attachments → Tracking Info.

Vehicles

Please select vehicle(s) registered with Sharjah. Only 2 vehicle(s) are allowed to be selected. You can add or remove vehicles later on.

Add New Vehicle

Choose vehicles from *

My Profile

1 57661

Add Cancel



2.2 Another person: Determine the relationship with vehicle's owner and the Emirate ID then click **find vehicles** button.

2.2.1. After clicking on **find vehicles** button, a list of vehicles will appear, choose the vehicle for the permit, attach the relationship certificate document then click on **submit**.



Step 3: Add Attachments


3. Upload Required attachments then click on **Submit** button

Attachments

Document file should be less than 2048 KB (2 MB) in size and of ".JPG, .JPEG, .PDF" type only.

Medical Certificate



  Upload

4. Click on the **Submit** button to confirm your request.

Confirmation

Are you sure to submit this application?



5. You can evaluate your experience in obtaining the service through the **customer pulse survey** screens shown below.

United Arab Emirates

نيسان
نبض المتعامل
CUSTOMER PULSE

English

Customer Pulse Survey

Overall, how satisfied are you about the Website? *

Extremely Dissatisfied Extremely Satisfied

Next

6. Your request was sent successfully; **request number** will be displayed for later follow up.

Applicant Info. Vehicles Tracking Info.

Step: Tracking Info.

All the changes have been saved successfully.

Request Number: 1286

This ID is for tracking your application, You will be notified with any updates. For further assistance please contact us on 8005000 or through our email smart@moi.gov.ae