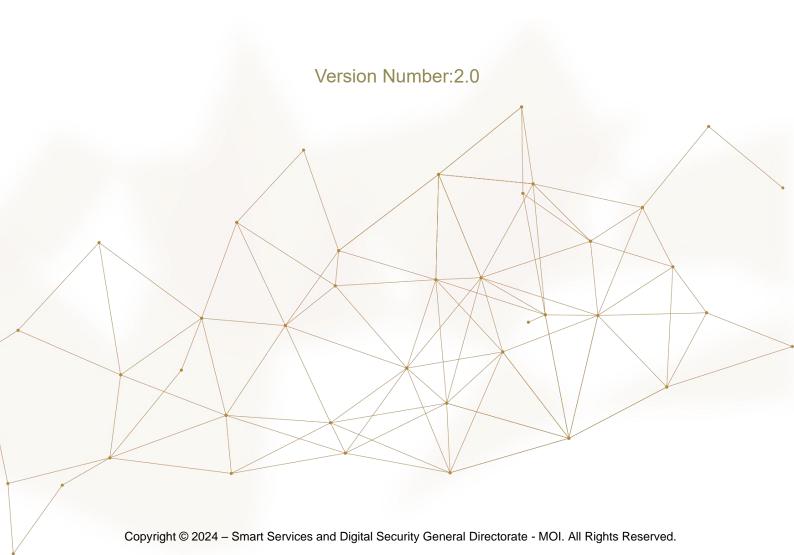
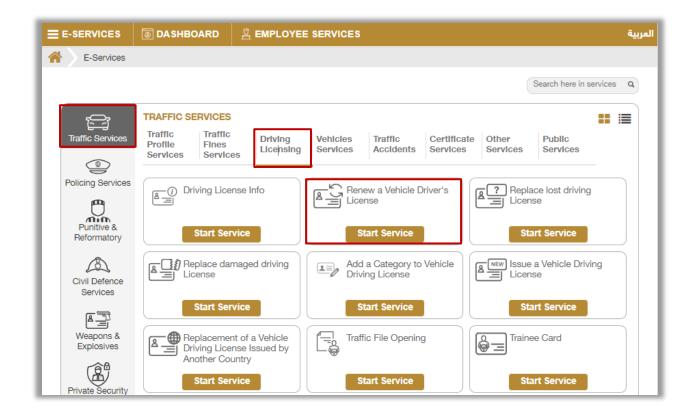
## Renew a Vehicle Driver's License

## MOI Services Website User Journey



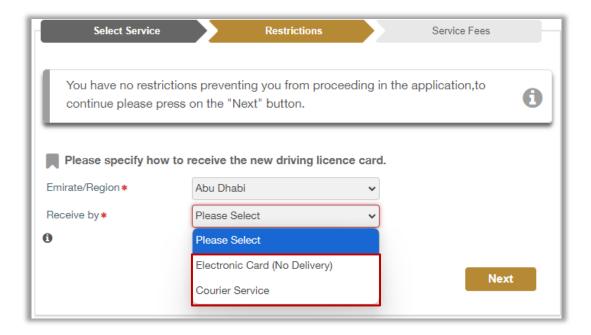
## 1. Access to the Service:

To apply for driving license renewal, choose **Renew a Vehicle Driver's License** service from the list of **driving licensing** services that fall under the **traffic services** list then click on **start service** button.

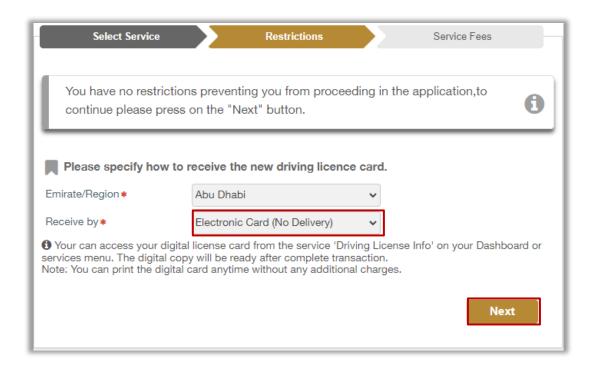


## 2. Service Steps:

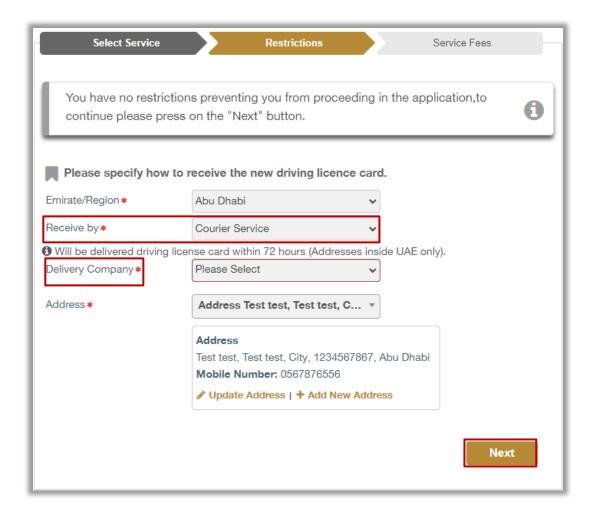
- 1. Select **Emirate /Region** related to your address then select courier service from the **Receive by** list which include the following options:
  - 1. Electronic Card (No Delivery)
  - 2. Driving License card Delivery



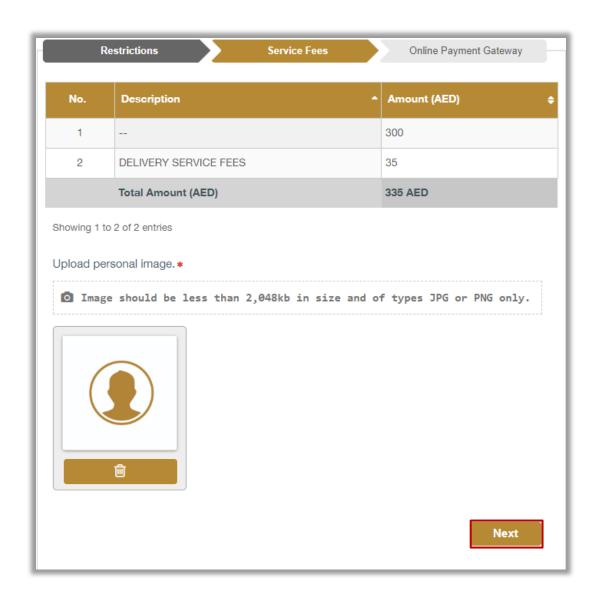
1.1. If you selected **Electronic Card** option, no further details will be requested from you, click on **Next** button to move to the next step.



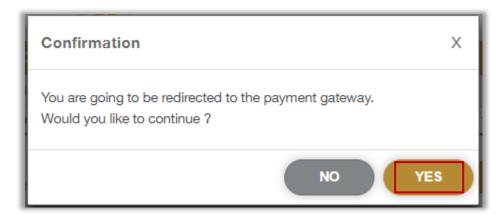
1.2. If you selected **Courier Service**, you will need to select an address from your saved addresses or add new one, then select **delivery company**, then click on **Next** button.



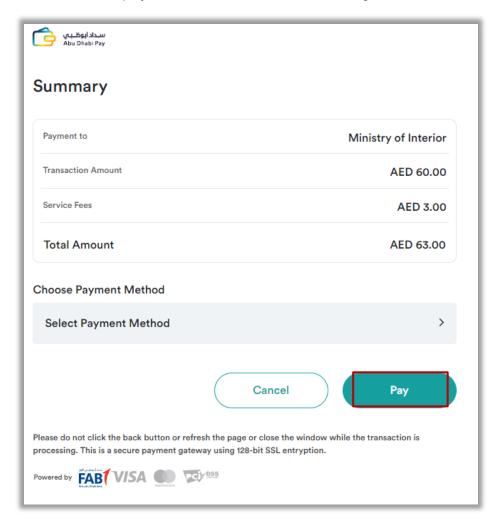
2. Service fees will be shown, update your **personal image** if needed then click on **Next** button



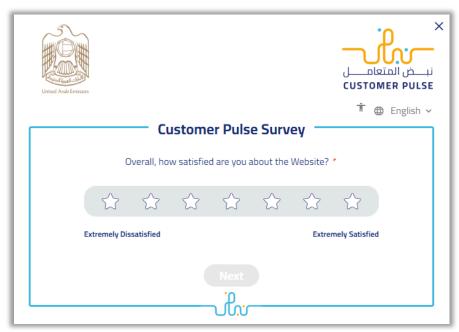
3. To confirm the transition to the payment gateway, click on **YES** button.



4. You will be redirected to the Payment Gateway, Select the desired payment method, then click on **Pay** button.



5. Add your rating of the service through the customer pulse survey screens shown below.



6.Payment has been done successfully, request and payment info will be displayed as well as the receipt and license attachment.

