



Renew Vehicle Registration Card

MOI Services Website User Manual

Version Number: 3.0



1. Access to the Service:

Choose the **Renew Vehicle Registration Card** service from the list of **vehicles services** that fall under **traffic services** then click on **start service** button.

The screenshot displays the user interface of the UAE Ministry of Interior's E-Services portal. At the top, the header includes the ministry's logo, name in English and Arabic, and user information for 'Yousef Sultan Yaslam'. A navigation bar contains 'E-SERVICES', 'DASHBOARD', and 'EMPLOYEE SERVICES'. Below this, a breadcrumb trail shows 'Traffic Services' > 'Vehicles Services'. A search bar is present above the main content area. The 'TRAFFIC SERVICES' section is active, with a sub-menu where 'Vehicles Services' is highlighted with a red box. Under 'Vehicles Services', there are six service cards, each with a 'Start Service' button. The 'Renew Vehicle Registration' card is highlighted with a red box, indicating the target service.



2. Service Steps:

1. Select the plate number that you want to renew the vehicle registration for.

Renew Vehicle Registration

Service Description
In this service, you can renew your selected vehicle registration card.

Progress Percentage
90%

Traffic No. 1020025432

Select one of the following plate numbers:

Expired on 02/04/2019

Expired on 02/04/2021

Abu Dhabi U.A.E 12342

Abu Dhabi U.A.E 8 12341 ✓ Selected

Showing 12 of 12 Plates



2. After selecting the vehicle plate you want to renew its ownership and if there are no restrictions or violations, the following screen will appear, select the emirate and then the method you wish to receive the new registration by. If you select the **electronic card**, no delivery fees will be charged and the physical ownership card will not be delivered. You may select the option to **print from self-service machines** if you want to go and print the ownership by yourself. You can also select the **courier service** so that we can deliver the ownership card to the address you specify.

If you select the **courier service**, select the Emirate, then select one of your addresses to which you want the card to be delivered, then click **Next** or add a new address by clicking Add New Address.

Restrictions Service Fees Payment Gateway

You have no restrictions preventing you from proceeding in the application. To continue and calculate total amount, press "Next" button.

Please specify how to receive the new vehicle registration card.

Emirate/Region * Abu Dhabi

Receive by * Please Select

Please Select

Electronic Card (No Delivery)

Print From Self Service Machines

Courier Service

Next



2.1. When you click the **Add New Address** button the below form will appear through which you can add the details of the delivery address, enter the required data and then click on **Save As New** button.

i Delivery address X

Address Name *
Enter text.

Emirate *
Abu Dhabi

City *
Text and numbers are allowed.

Property Type *
Building

Address Line 1 *
Enter text : Address

Address Line 2
Enter text : Address

P.O Box Number
Enter number ex. 2020

Mobile Number *
ex. 05xxxxxxxx

Default Address



2.2. The added address will be displayed in the **address** list, select the delivery address and then click on **Next** button.

Restrictions | Service Fees | Payment Gateway

You have no restrictions preventing you from proceeding in the application. To continue and calculate total amount, press "Next" button. i

Please specify how to receive the new vehicle registration card.

Emirate/Region *

Receive by *

i Will be delivered vehicle registration card within 72 hours (Addresses inside UAE only).

Delivery Company *

Address *

Ahmad Mahmoud
Mushref mall, 1312, Abu Dhabi, 13212, Abu Dhabi
Mobile Number: 0555755886
[Update Address](#) | [+ Add New Address](#)

Next



2.3. Service fees will show up, to proceed to payment page click **Next**.

Restrictions Service Fees Payment Gateway

No.	Description	Amount (AED)
1	DELIVERY SERVICE FEES	15
2	Renewal of registration, private light	350
Total Amount (AED)		365 AED

Showing 1 to 2 of 2 entries

Next

3. To confirm redirecting to payment gateway click on **YES** button.


Confirmation X

You are going to be redirected to the payment gateway.
Would you like to continue ?

NO **YES**




4. You will be redirected to the Payment Gateway, Complete the payment process by clicking **Pay**.

 سداد أبوظبي
Abu Dhabi Pay





Summary

Payment to	Ministry of Interior
Transaction Amount	AED 365.00
Service Fees	AED 3.00
Total Amount	AED 368.00

Choose Payment Method

 DigitalWallet [Change](#)

Please do not click the back button or refresh the page or close the window while the transaction is processing. This is a secure payment gateway using 128-bit SSL encryption.

Powered by    



5. Add your rating of the service through the **customer pulse** survey screen.

United Arab Emirates

نبض المتعامل
CUSTOMER PULSE

English

Customer Pulse Survey

Overall, how satisfied are you about the Website? *

Extremely Dissatisfied

Extremely Satisfied

Next



6. Check your **application** details with the payment receipt, the new registration card will be shown.

Renew Vehicle Registration

Service Description
In this service, you can renew your selected vehicle registration card.

Progress Percentage

100%

Payment Gateway Result
24/12/2024

8
12341

Payment has been done successfully
✓

Download Receipt
File Size: 1 MB
111111111111
365 AED

Download Certificate
File Size: 1 MB

Traffic Number	Application Number	Total Amount
1020025432	1616	365 AED
Payment ID		
100202435911004957		

Click to see the other side

Zoom

File Size: 350 KB



7. Service Outputs.





Registration Card
ملكية مركبة

UNITED ARAB EMIRATES UAE		الإمارات العربية المتحدة رخصة مركبة	
Traffic Plate No.	B / 60000	رقم اللوحة	
Place of Issue	RAS AL KHAIMAH	جهة الترخيص	
T. C. No.	5030005521	الرمز البريدي	PRIVATE
Owner	Rader Ghath Osem	إسم حياث	
Nationality	UNITED ARAB EMIRATES	الجنسية	
Exp. Date	12-DEC-25	تاريخ انتهاء الترخيص	Reg. Date 02-MOV-10
Ins. Exp.	12-JAN-26	تاريخ انتهاء التأمين	تاريخ التأمين
Policy No.	011617280	رقم الوثيقة	
Mortgage By		جهة الترخيص	ملاحظات:

Vehicle Information		بيانات المركبة	
Model	2010	نموذج	8
Origin	JAPAN	بلد الصنع	
	نيسان	نوع المركبة	WHITE
Veh. Type	NISSAN PATROL	نوع المركبة	
G. V. W.	2420	الوزن فارغة	2006
Eng. No.	YK500090344	رقم المحرك	
Chassis No.	JNBAY25Y3A9007291	رقم الشاسيه	

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