UNITED ARAB EMIRATES
MINISTRY OF INTERIOR

الإمارات العربية المتحدة
وزارة الـــداخـلـيـــة

Renew Vehicle Registration

MOI Services Website

User Journey

Version Number: 3.0

1. Access to the Service:

Choose the **Renew Vehicle Registration** service from the list of **vehicles services** that fall under **traffic services** then click on **start service** button.

2. Service Steps:

1. Select the plate number that you want to renew the vehicle registration for.

2. After selecting the vehicle plate you want to renew its ownership and if there are no restrictions or violations, the following screen will appear, select the emirate and then the method you wish to receive the new registration by. If you select the **electronic card**, no delivery fees will be charged and the physical ownership card will not be delivered. You may select the option to **print from self-service machines** if you want to go and print the ownership by yourself. You can also select the **courier service** so that we can deliver the ownership card to the address you specify.

If you select the **courier service**, select the Emirate, then select one of your addresses to which you want the card to be delivered, then click **Next** or add a new address by clicking Add New Address.

2.1. When you click the **Add New Address** button the below form will appear through which you can add the details of the delivery address, enter the required data and then click on **Save As New button.**

Delivery address   X

Address Name *	**Home Address**
	Enter text.
Emirate *	**Abu Dhabi** ⌄
City *	**Khalifa**
	Text and numbers are allowed.
Property Type *	**Building** ⌄
Address Line 1 *	**Khalifa City ,street 29**
	Enter text : Address
Address Line 2	**Please Enter Address Line 2**
	Enter text : Address
P.O Box Number	**Please Enter P.O Box Number**
	Enter number ex. 2020
Mobile Number *	**0567755558**
	ex. 05xxxxxxxx

☐ Default Address

Cancel   **Reset**   **Save As New**

2.2. The added address will be displayed in the **address** list, select the delivery address and then click on **Next** button.

Restrictions	Service Fees	Payment Gateway

You have no restrictions preventing you from proceeding in the application. To continue and calculate total amount, press "Next" button. ⓘ

🔖 **Please specify how to receive the new vehicle registration card.**

Emirate/Region *   Abu Dhabi

Receive by *   Courier Service

ⓘ Will be delivered vehicle registration card within 72 hours (Addresses inside UAE only).

Delivery Company *   BinyYas - Alsalama BUILDING

Address *   Ahmad Mahmoud Mushref mall, 1312, ...

> **Ahmad Mahmoud**
> Mushref mall, 1312, Abu Dhabi, 13212, Abu Dhabi
> **Mobile Number:** 0555755886
> ✏ Update Address | ➕ Add New Address

Next

2.3. Service fees will show up, to proceed to payment page click **Next**.

No.	Description	Amount (AED)
1	DELIVERY SERVICE FEES	15
2	Renewal of registration, private light	350
	Total Amount (AED)	**365 AED**

Showing 1 to 2 of 2 entries

Next

3. To confirm redirecting to payment gateway click on **YES** button.

Confirmation   X

You are going to be redirected to the payment gateway.
Would you like to continue ?

NO   YES

4. You will be redirected to the Payment Gateway, Complete the payment process by clicking **Pay**.

سـداد أبوظـبي
Abu Dhabi Pay

Summary

Payment to	**Ministry of Interior**
Transaction Amount	AED 365.00
Service Fees	AED 3.00
Total Amount	AED 368.00

Choose Payment Method

Digital**Wallet**   Change

Cancel   Pay

Please do not click the back button or refresh the page or close the window while the transaction is processing. This is a secure payment gateway using 128-bit SSL entryption.

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5. Add your rating of the service through the customer pulse survey screen.

6. Check your Application details with the payment receipt, the new registration card will be shown.