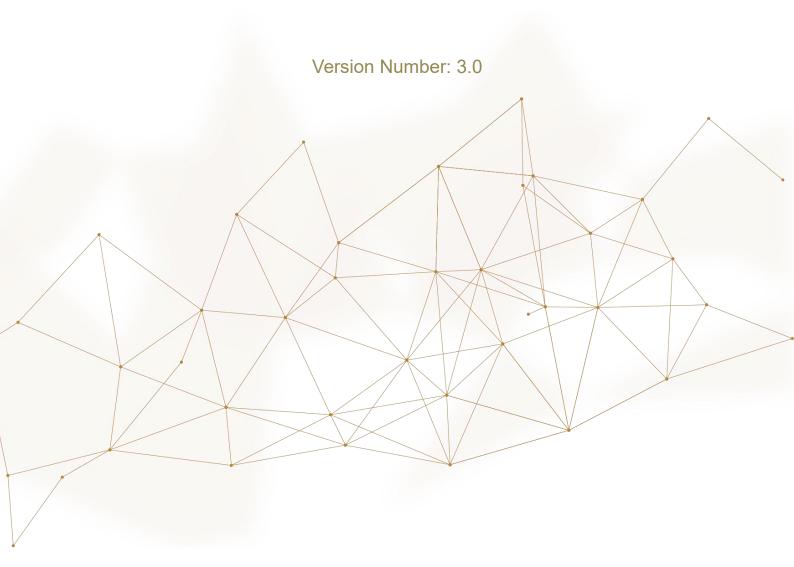
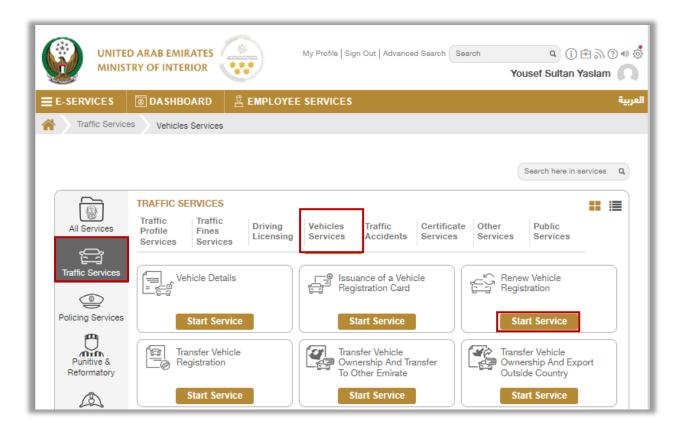
## Renew Vehicle Registration

## MOI Services Website User Journey



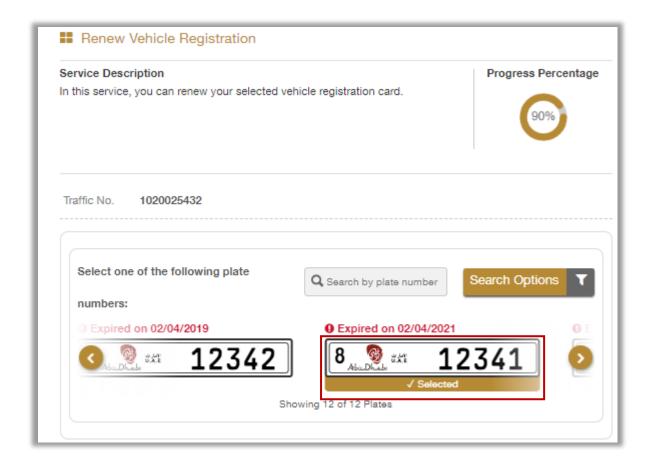
## 1. Access to the Service:

Choose the **Renew Vehicle Registration** service from the list of **vehicles services** that fall under **traffic services** then click on **start service** button.



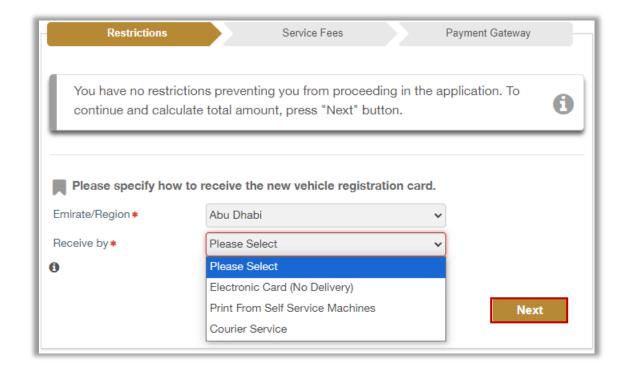
## 2. Service Steps:

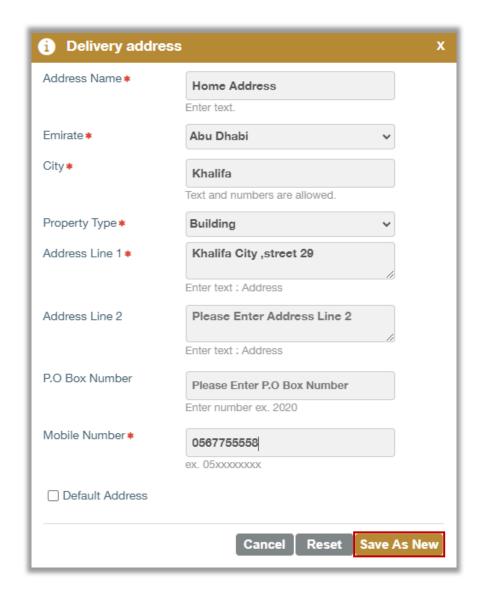
1. Select the plate number that you want to renew the vehicle registration for.



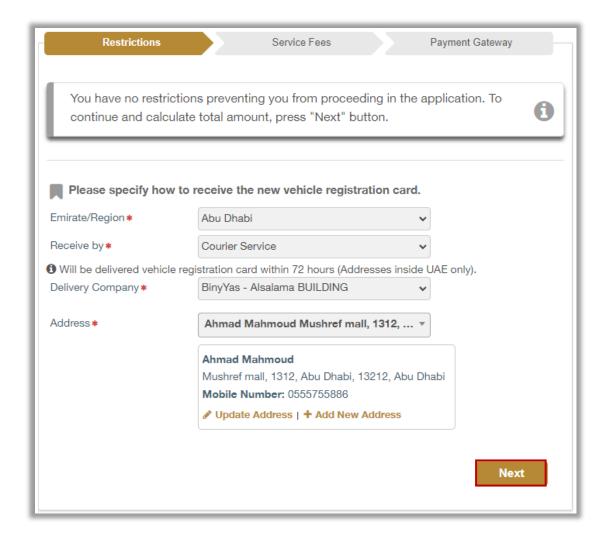
2. After selecting the vehicle plate you want to renew its ownership and if there are no restrictions or violations, the following screen will appear, select the emirate and then the method you wish to receive the new registration by. If you select the **electronic card**, no delivery fees will be charged and the physical ownership card will not be delivered. You may select the option to **print from self-service machines** if you want to go and print the ownership by yourself. You can also select the **courier service** so that we can deliver the ownership card to the address you specify.

If you select the **courier service**, select the Emirate, then select one of your addresses to which you want the card to be delivered, then click **Next** or add a new address by clicking Add New Address.

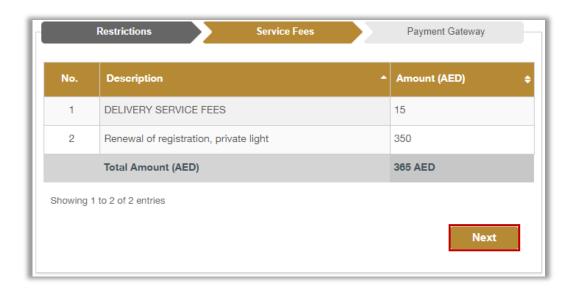




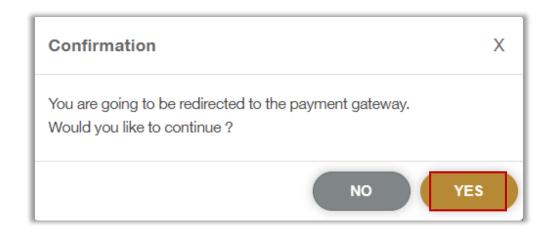
2.2. The added address will be displayed in the **address** list, select the delivery address and then click on **Next** button.



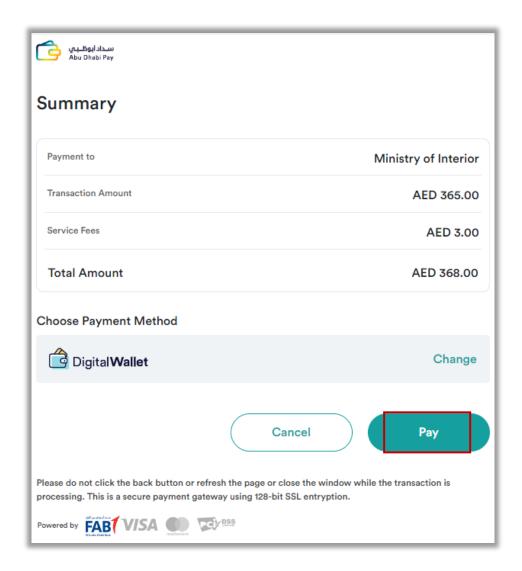
2.3. Service fees will show up, to proceed to payment page click **Next**.



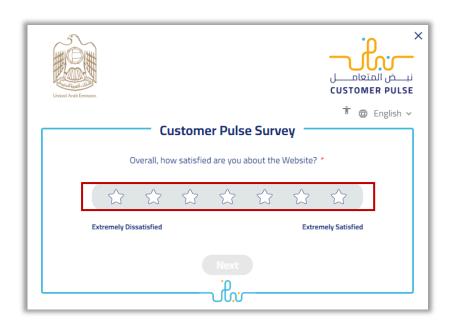
3. To confirm redirecting to payment gateway click on **YES** button.



4. You will be redirected to the Payment Gateway, Complete the payment process by clicking **Pay**.



5. Add your rating of the service through the customer pulse survey screen.



6. Check your Application details with the payment receipt, the new registration card will be shown.

