

UNITED ARAB EMIRATES  
MINISTRY OF INTERIOR



الإمارات العربية المتحدة  
وزارة الداخلية

# Replacement of a Vehicle Driver's License Issued by Another Country

## Moi Services Website User Manual

Version 2.0



## 1. Access to the Service:

Click on **Replacement of a Vehicle Driver's License Issued by Another Country** service in the list of **driving licensing** services that fall under **traffic services** then click on **start service** button.

The screenshot displays the 'TRAFFIC SERVICES' section of the UAE Ministry of Interior's digital services portal. The 'Driving Licensing' category is highlighted with a red box. Within this category, the service 'Replacement of Vehicle Driver's Licence Issued by Another Country' is also highlighted with a red box. The interface includes a sidebar with navigation options like 'All Services', 'Traffic Services', 'Policing Services', 'Punitive & Reformatory', 'Civil Defence Services', 'Weapons & Explosives', 'Other Services', and 'Public Services'. The main content area shows a grid of service cards, each with an icon, a title, and a 'Start Service' button. At the bottom, there are pagination controls for pages 1 and 2.



## 2. Service Steps:

1. Enter **License number** and **source** that you wish to replace, then click on **Next** button.

### Replacement of a Vehicle Driving License Issued by Another Country

<b>Service Description</b> This service replaces other countries driving license by UAE driving license	<b>Progress Percentage</b> 
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Traffic Profile No. 3160043965

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**Select Service** → **Restrictions** → **Service Fees**

**Step: Select Service**

**License No. \***   
Enter number ex. 135xxxxxxxx

**License Source \***  x ▾

**Next**



2. Select **Emirate /Region** related to your address then select courier service from the **Receive by** list which include the following options:
  1. Electronic Card (No Delivery)
  2. Driving License card Delivery

Select Service Restrictions Service Fees

You have no restrictions preventing you from proceeding in the application, to continue please press on the "Next" button.

Please specify how to receive the new driving licence card.

Emirate/Region\* Abu Dhabi

Receive by\* Please Select

Please Select

Electronic Card (No Delivery)

Courier Service

Next

- 2.1. If you selected **Electronic Card** option, no further details will be requested from you, click on **Next** button to move to the next step.

Select Service Restrictions Service Fees

You have no restrictions preventing you from proceeding in the application, to continue please press on the "Next" button.

Please specify how to receive the new driving licence card.

Emirate/Region\* Abu Dhabi

Receive by\* Electronic Card (No Delivery)

Your can access your digital license card from the service 'Driving License Info' on your Dashboard or services menu. The digital copy will be ready after complete transaction.  
Note: You can print the digital card anytime without any additional charges.

Next

- 2.2. If you selected **Courier Service**, you will need to select an address from your saved addresses or add new one, then select **delivery company**, then click on **Next** button.



Select Service   Restrictions   Service Fees

You have no restrictions preventing you from proceeding in the application, to continue please press on the "Next" button. i

**Please specify how to receive the new driving licence card.**

Emirate/Region \*   Abu Dhabi   ▾

Receive by \*   Courier Service   ▾

i Will be delivered driving license card within 72 hours (Addresses inside UAE only).

Delivery Company \*   Please Select   ▾

Address \*   Address Test test, Test test, C...   ▾

**Address**  
Test test, Test test, City, 1234567867, Abu Dhabi  
**Mobile Number:** 0567876556  
[✎ Update Address](#) | [+ Add New Address](#)

**Next**

3. Service fees will be shown, you can update your **personal image** if needed then click on **Next** button



Select Service > Restrictions > Service Fees

No.	Description	Amount (AED)
1	DELIVERY SERVICE FEES	15
2	Replacement of foreign driver's license	600
<b>Total Amount (AED)</b>		<b>615 AED</b>

Showing 1 to 2 of 2 entries

Upload personal image.\*

Image should be less than 2,048kb in size and of types JPG or PNG only.

[Next](#)

4. You will be redirected to the Payment Gateway, Select the desired payment method (select registered card, or add a new payment card), then click on **Pay** button.



## Summary

Payment to	Ministry of Interior
Transaction Amount	AED ██████████
Service Fees	AED ██████████
<b>Total Amount</b>	<b>AED ██████████</b>

### Choose Payment Method

Select Payment Method >

Cancel

Pay

Please do not click the back button or refresh the page or close the window while the transaction is processing. This is a secure payment gateway using 128-bit SSL encryption.

Powered by

5. Add your rating of the service through the **customer pulse survey** screens shown below.



6. Your request was submitted successfully, payment details will be displayed as well as receipt attachment.

Select Service   Restrictions   Service Fees

Step: Online Payment Gateway

Payment Result

Payment has been done successfully ✓

Receipt Information:

Receipt No. 1111111111  
Receipt Date. 18/11/2019  
Receipt Time. 12:00 AM

View Receipt [Please click here](#)