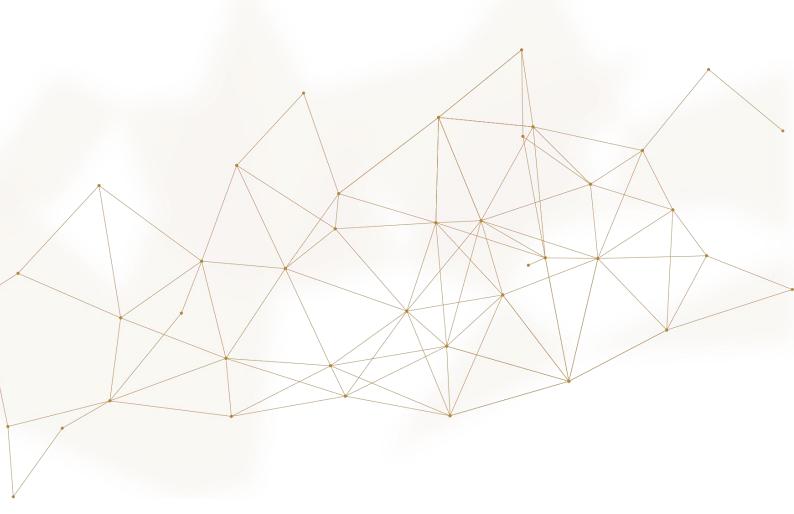


## **Traffic Fines payment**

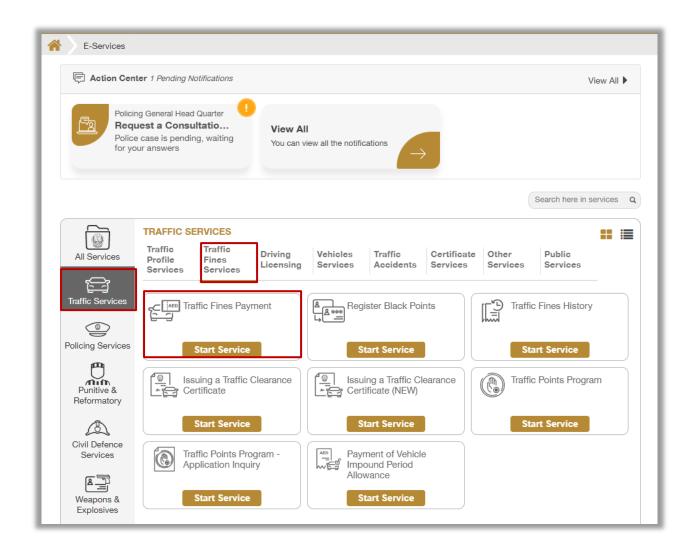
## MOI Application User Manual

Version Number:2.0



## 1. Access to the Service:

To access **Traffic Fines Payment** service, go to **Traffic Services** and then Traffic Fines Services, then press the **start service** button.



## 2. Service Steps:

1Select one of the available search options which include the following:

1.1. **Traffic profile Number:** Enter your traffic number, complete the security check then then click on **search** button.



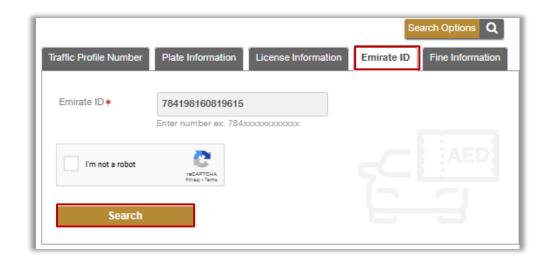
1.2. **Plate Information:** Enter traffic number, plate source and other required fields, complete the security check then then click on **search** button.



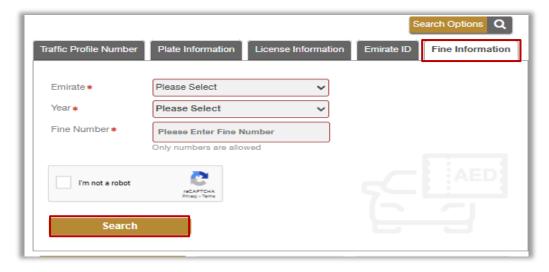
1.2. **License Number:** select license source, enter license number, complete the security check then then click on **search** button.



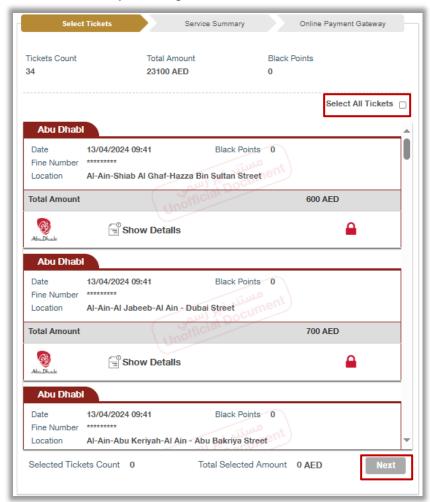
1.4. **Emirates ID:** Enter your Emirates ID number, complete the security check then then click on **search** button.



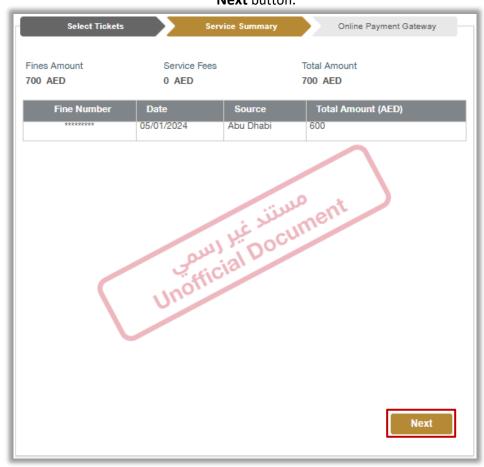
1.5. **Fine Information:** Emirate, Year and Fine Number complete the security check then then click on **search** button.



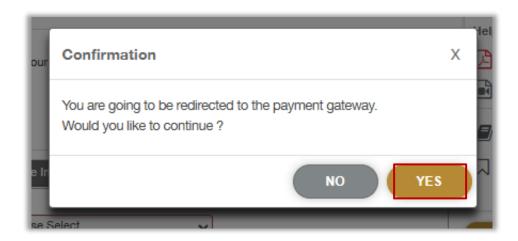
2. Choose the fine to be paid through a **choose** icon in the select tickets screen then click on **Next** button. You can select all fines by clicking on **select all tickets** icon.



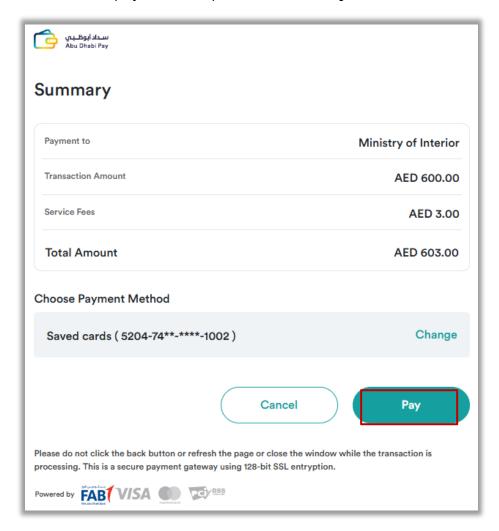
3. The following screen will appear to check fine number and amount, to move to the payment gateway and pay the selected fine, click on **Next** button.



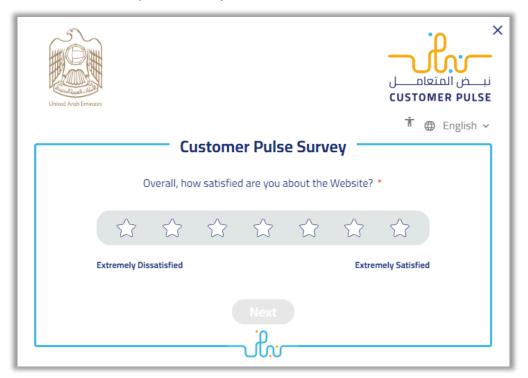
4. The following page appears to confirm proceeding with the payment process, to continue click on **Yes** button.



5. You will be redirected to the Payment Gateway, Select the desired payment method (select registered card, or add a new payment card), then click on **Pay icon**.



6. Add your rating of the service through the customer pulse survey screens shown below.





7. After payment is done, the following page shows the payment receipt details.

