

UNITED ARAB EMIRATES  
MINISTRY OF INTERIOR



الإمارات العربية المتحدة  
وزارة الداخلية

# Vehicle Registration Card Printing

## Moi Services Website User Manual

Version 1.0



## 1. Access to the Service:

Click on **Vehicle Registration Card Printing** in the list of **Vehicles Services** that fall under **traffic services** then click on **start service** button.

The screenshot displays the 'TRAFFIC SERVICES' section of the website. A search bar is located at the top right. The main navigation menu includes 'All Services', 'Traffic Profile Services', 'Traffic Fines Services', 'Driving Licensing', 'Vehicles Services', 'Traffic Accidents', 'Certificate Services', 'Other Services', and 'Public Services'. The 'Vehicles Services' category is highlighted with a red box. Below this, a grid of service cards is shown. The 'Vehicle Registration Card Printing' card is highlighted with a red box, and its 'Start Service' button is also highlighted. Other services visible include 'Vehicle Details', 'Issuance of a Vehicle Registration Card', 'Renew Vehicle Registration', 'Transfer Vehicle Registration', 'Transfer Vehicle Ownership And Transfer To Other Emirate', 'Transfer Vehicle Ownership And Export Outside Country', 'Transfer Vehicle Ownership with Issue Ownership Cancellation Certificate', 'Lost Vehicle Registration Card Replacement', 'Damaged Vehicle Registration Card Replacement', 'Modify Vehicle Driving License Data', 'Issue a Cancellation of Vehicle Ownership Certificate', 'Issuance of a Transfer Certificate for Vehicles inside UAE', 'Exporting Vehicles Outside UAE', and 'Issuance of a Tourist Travel Certificate'. A pagination bar at the bottom shows '1' and '2'.



## 2. Service Steps:


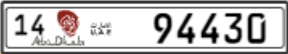
1. Choose the Vehicle Number, then Choose the **Emirate**, the Courier (**Delivery Company**) and the **Address** from the list, then click in **Next** button.

### Vehicle Registration Card Printing

**Service Description**  
Through this service, vehicle owners can request to print and get a vehicle registration card.

**Progress Percentage**  
60%

Traffic Profile Number 1070035002

TCF Number	Plate Number
Select one of the following plate numbers: <input type="text" value="Search by plate number"/> <input type="button" value="Search Options"/>	
FORD - EXPLORER 	FORD - EDGE  ✓ Selected
Showing 2 of 2 Plates	

Chassis No. 2FMDK4KC9EBA32036

Plate Number FOURTEENTH CATEGORY / ABU DHABI / 94430

**Delivery Details** | Service Fees | Payment Gateway

Application Number 19821240000502

Emirate/Region\*

Delivery Company\*

Address\*   
[+ Add New Address](#)



2. Check the Services Fees and Delivery fees then click on **Next** button

### Vehicle Registration Card Printing

**Service Description**  
Through this service, vehicle owners can request to print and get a vehicle registration card.


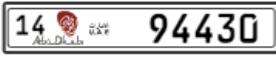
**Progress Percentage**  
90%

Traffic Profile Number 1070035002

---

TCF Number	Plate Number
------------	--------------

Select one of the following plate numbers:

FORD - EXPLORER  ✓ Selected	FORD - EDGE 
--	---

Showing 2 of 2 Plates

---

Chassis No. 1FM5K8F80FGA98776

Plate Number A / UMM AL QUWAIN / 81077

---

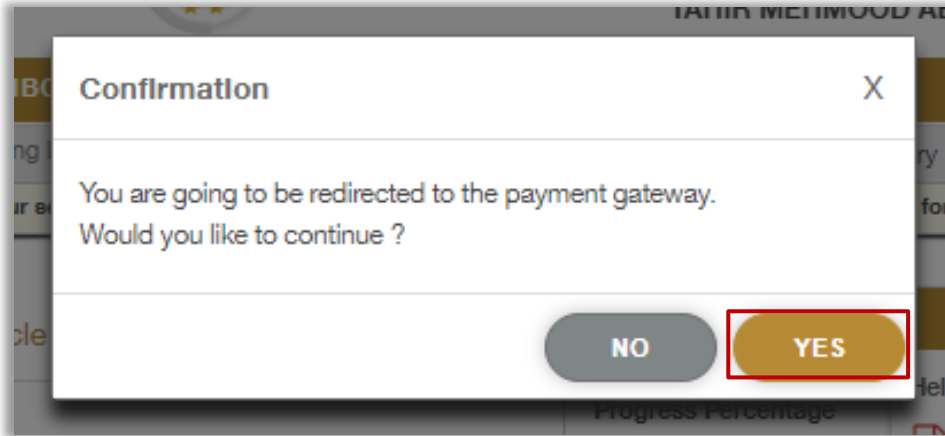
Delivery Details	Service Fees	Payment Gateway
------------------	--------------	-----------------

No.	Description	Amount (AED)
1	Delivery service fees	15
Total Amount (AED)		AED

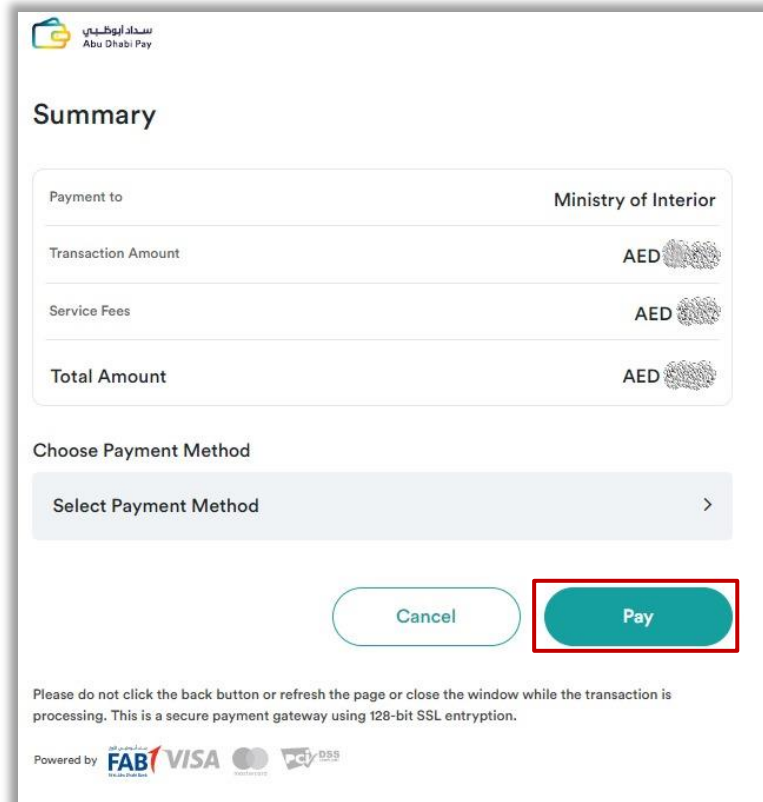
Showing 1 to 1 of 1 entries



3. Confirm moving to payment gateway by click on **Yes** button



4. You will be redirected to the Payment Gateway, Select the desired payment method (select registered card, or add a new payment card), then click on **Pay icon**.





5. Add your rating of the service through the customer pulse survey screens shown below.

The screenshot shows a survey titled "Customer Pulse Survey" with the question "Overall, how satisfied are you about the Website?". Below the question is a horizontal bar containing seven stars. The first star is filled, indicating a rating of 1. The text "Extremely Dissatisfied" is positioned under the first star, and "Extremely Satisfied" is under the seventh star. A "Next" button is located at the bottom center of the survey area.

6. Your request was submitted successfully; payment details will be displayed as well as receipt attachment.

The screenshot displays a payment gateway confirmation screen. At the top, a progress bar shows three steps: "Select Service", "Restrictions", and "Service Fees". Below the progress bar, the current step is "Step: Online Payment Gateway". A green box with a checkmark contains the message "Payment has been done successfully". Underneath, the "Receipt Information" is listed: Receipt No. 1111111111, Receipt Date. 18/11/2019, and Receipt Time. 12:00 AM. A "View Receipt" link with the text "Please click here" is provided at the bottom.